

ACS International Transport Services Tariff

December 2023

International Service - ACS Cyprus Economy Service (EC-Economy)

Basic Service Description

- The most inexpensive international transport service of ACS for shipments **from Greece to Cyprus** mainly for sender-clients of electronic stores / e-commerce with contract with the company as well as individual clients.
- This service regards the collection of consignments from the sender's address and delivery to Cyprus **by sea transport**. The service is provided only with sender's charge and concerns only the European part of Cyprus (of the EU)
- Shipments are tracked as in courier services through electronic tracking at all stages (track & trace) of shipments while delivery is performed with delivery details receipt and signature.
- For the sea transport service (ACS Cyprus Economy) the delivery time ranges between 5 to 12 business days from the departure of the vessel to Cyprus. Departures are one or twice a week. If the delivery from the pick-up store to the main hub of P. Ralli takes place by Wednesday night, the delivery will take place the following calendar week, otherwise shipments remain there until the next departure.
- Each parcel is a unique shipment.

Basic Service Tariff Schedule	Charges / Weight Category (up to kg) – VAT excluded											
	Collection from:	1 Kg	2 Kg	3 Kg	4 Kg	5 Kg	10 Kg	15 Kg	20 Kg	25 Kg	30 Kg	35 Kg
ATTICA	5,83	6,43	7,04	7,64	8,25	12,94	17,64	22,08	26,53	30,97	35,42	39,86
REST OF GREECE	6,38	7,32	8,26	9,20	10,14	16,50	22,86	28,97	34,53	40,08	45,64	51,19

All the above prices are in € (euro) and do not include VAT (presently at 24%). All above prices are charged with the international fuel surcharge, which is variable and is announced, if modified, at the beginning of each month on the ACS website www.acscourier.gr

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	Collection from:	1 Kg	2 Kg	3 Kg	4 Kg	5 Kg	10 Kg	15 Kg	20 Kg	25 Kg	30 Kg	35 Kg
ATTICA	7,23	7,98	8,73	9,48	10,23	16,05	21,88	27,38	32,9	38,41	43,93	49,43
REST OF GREECE	7,92	9,08	10,25	11,41	12,58	20,46	28,35	35,93	42,82	49,7	56,6	63,48

All the above prices are in € (euro) and include VAT (presently at 24%). All above prices are charged with the international fuel surcharge, which is variable and is announced, if modified, at the beginning of each month on the ACS website www.acscourier.gr

In case parcels of over 40 Kg are received, the charge amounts to €1,00 excluding VAT / €1,24 including VAT, for every additional kilo (Kg). Any return is charged as new consignment and are returned by sea transport the charge of which amounts to €0,50 excluding VAT / €0,62 including VAT per kilo.

ACS Cyprus Economy Supplementary Services

- Cash on Delivery Service.** New upgraded delivery of consignments / goods service with collection of their value, which includes immediate return of the collected values, automatic electronic deposit in the Beneficiary's bank account and originator's notification via e-mail.
- ACS info Sender Service (e-mail).** Automatic notification of the sender about the delivery details of his consignment, by e-mail to his computer.

ACS info (sms/viber/e-mail) Recipient service. Automatic notification of the recipient with the details of his expected consignment, by sms / viber message on his mobile phone or by e-mail to his computer, upon its arrival at the delivery store (requires the recording of the recipient's mobile number or his email address, upon receipt of the consignment by ACS).

ACS Cyprus Economy Supplementary Services Tariff Schedule	Next Day (VAT excluded)	Next Day (VAT included)
Cash on delivery	2,20 €	2,73 €
ACS Info Sender (e-mail)	0,10 €	0,13 €
ACS Info Recipient (sms/viber/e-mail)	0,10 €	0,13 €
Immediate delivery to Difficult to Access areas in Cyprus (see Clarifications & Explanations)	36,90 €	45,76 €

Discounts

- On the invoiced values of the Basic Service and the above Supplementary Services, a discount of timely repayment within 20 days from the date of the invoice is provided, according to the following table, and payment by deposit in an ACS bank account. This discount is provided in the form of a credit invoice at the end of each month for the timely paid turnover during that month, according to the following table.

Discount - on the corresponding timely paid turnover > €500 (before VAT)			
Amount of Monthly Turnover	€500	€1.500	€3.000
% Corresponding Turnover Discount	5%	7,5%	10%

- No other discount is provided on this service or in connection with other services.

Consignment Insurance

1. Automatic Consignment Insurance (Basic)

Every consignment carried by ACS and is not classified as a prohibited good for transportation, is automatically insured for loss or damage up to the amount of €100,00.

2. Supplementary Consignment Insurance (Full)

The following surcharges apply (articles only) for the insurance of consignments:

Value of Transportable Articles	Insurance fee
Up to 500€	2,5€
Over 500€	1%

Volume Charge

The charge for each shipment depends on the combination of size and weight. If the volumetric weight of the shipment is greater than the actual weight (in cases of light parcels with high volume), then the charge is based on the volumetric weight and is calculated by multiplying the shipment's three dimensions and then by dividing by 3000.

$$\text{Volumetric Weight (in Kg)} = \frac{(\text{length}) \times (\text{width}) \times (\text{height}) \text{ in centimeters}}{3.000}$$

Clarifications & Explanations

- The selection / usage of the service is the responsibility of the customer / sender (without any liability of ACS) for cases not described here. It is not related to urgent consignments with sensitive and / or vulnerable products. The charge is always borne by the sender and concerns customers either by contract or who pay in cash upon collection (receipt) of the consignment by ACS.
- The corresponding surcharges of the Supplementary Services tariff schedule apply to the basic charges of the tariff schedule, in cases of usage of these services (such as collection, cash payment upon collection, ACS info, etc).
- This service is provided in cooperation with the companies of the ACS Net network. Consignments depart from Greece once or twice a week. Delivery times are subject to any delay of the transport axes (road or sea). Deliveries and delivery times to foreign countries, mainly concern deliveries made within the main cities and at the recipient's address. In case of deliveries outside of cities or in remote areas / destinations of foreign countries, and in cases of non-existence of exact address, the time and manner of delivery of these consignments may be modified, according to the delivery criteria of the cooperating transport companies or agents in each country. These deliveries, as the case may be, can be made either at the nearest service point of the cooperating transport company or ACS representative, or can be completed at their discretion, according to the procedures followed in the respective area (in cooperation with another courier company cooperating with them or postal service provider of the respective country). Especially for Cyprus, delivery of consignments to remote or difficult to access (DA) (DA1, DA2, DA3) areas, will have an additional delivery time of 1-5 business days. Therefore, the total delivery time ranges from 5 to 12 business days from the departure of the means of transport to Cyprus and the destination of the consignment, depending on the point of dispatch and the point of destination. The postal codes of these areas are listed on the ACS website. In case the client wishes faster delivery, he can, upon agreement, choose additional service of immediate delivery to Difficult to Access areas of Cyprus (the same or the next day of arrival to Cyprus depending on the arrival time) with a surcharge.
- ACS makes every reasonable effort to deliver the consignments as per its operation schedule and local delivery schedules. All reported delivery times are indicative, concern business days and are calculated from the departure day from Athens until the first attempt of delivery to the recipient's address. In case of excess delivery times, ACS bears no liability.

5. Business Days are the days from Monday to Friday, excluding national and local holidays/feasts. A day is defined as the entire duration of a calendar day, from 00:01 to 23:59 while collections and deliveries are usually carried out during the operating/business hours of the local stores.
6. ACS reserves the right to request proof of identity upon consignment collection / delivery at the collection / delivery stores and the customer has the obligation to conform accordingly. Generally, authentication of the recipient's identification is not carried out for courier services and for this specific service, only the recipient's surname/name is recorded (by his/her declaration), unless otherwise agreed in writing.
7. In case a consignment exceeds the weight limit, as consignment weight for the charge is considered the next weight level, i.e. it is rounded upwards.
8. Consignments carry the Accompanying Card of ACS, which may also be termed as: Proof of Transport, Proof of Delivery-Collection, POD Voucher, ACS- Connect, AWB, or may not even have a title.
9. The payment of the rendered Services can be made in cash or on credit either to the sender or can be charged to a third party
10. Any consignment return (due to non-delivery of consignment) will be charged as a new consignment and are returned by sea transport while the charge amounts to €0,50 per kilo.
11. The Transport services as well as the charges that are mentioned in the present document are governed by ACS's General Terms of Carriage and by the Charter of Obligations towards Consumers (COC), which are available on the website www.acscourier.gr .
12. The present tariff schedule includes VAT (presently at 24%). Tariffs will change accordingly in the event of a VAT change.

The present price list is valid from 01/12/2023.

The present document is an extract of ACS's official tariff schedule and regards the Courier and Transport Services. The applicable tariff schedule is published on the company's website at www.acscourier.gr . ACS reserves the right to make changes to the information of this document without prior notification, always in accordance with the applicable stipulations of law.