

ACS Courier/ Transportation Services – Tariff Schedule Domestic Services – Tariff Schedule

February 2014

Express Services - Next Day

Basic Express Services - Next Day	Service Charge/ Consignment (up to 2 kg)			Surcharge per additional kg	Delivery* Time (working days)
	Door to Door (D2D)	Point to Door (P2D)	Point to Point (P2P)		
Within the same city	6,70 €	5,60 €	5,14 €	2,50 €	1
Within the same region	8,40 €	7,20 €	6,85 €	2,80 €	1-2
To land destinations	13,25 €	11,05 €	10,15 €	3,40 €	1-2
To islands	13,80 €	11,75 €	11,05 €	4,70 €	1-3
To «difficult to access» areas**	14,30 €	14,30 €	-	4,90 €	1-5

ACS Combo Express * (Courier Service Combined with packaging)	Envelope	Box						BOTTLE			Delivery* Time (working days)
		1 (small)	2 (med.)	3	5 (large)	6	10	I	II	IV	
Weight (up to)	0,5 Kg	1 Kg	2 Kg	3 Kg	5 Kg	6 Kg	10 Kg	2 Kg	6 Kg	10 Kg	
Within the same city	5,60€	5,60€	6,35€	7,75€	10,50€	11,80€	16,45€	7,95€	13,35€	18,65€	1
Within the same region	7,20€	7,20€	7,95€	9,50€	12,50€	14,00€	17,96€	8,70€	15,65€	20,15€	1-2
To land destinations	11,05€	11,05€	11,75€	14,00€	18,45€	20,00€	24,90€	12,55€	21,60€	27,15€	1-2
To islands	11,75€	11,75€	12,45€	14,90€	20,00€	20,00€	24,90€	13,25€	21,60€	27,15€	1-3
To «difficult to access» areas**	14,30€	14,30€	14,30€	16,20€	20,00€	20,00€	24,90€	14,30€	21,60€	27,15€	1-5

ACS Kiosk Express	Destination of Consignment		Delivery time*
	Within the Prefecture of Collection	Outside the Prefecture of Collection	
Service Charge	6,00 €	12,00 €	*

Express Services - Same Day

Basic Express Services - Same Day	Service Charge/ Consignment (up to 2 kg)				Surcharge per additional kg
	Zone A	Zone B	Zone C	Zone D	
Within Attica Delivery Time***	€9,20 2 hours	€13,50 3 hours	€24,00 5 hours	€47,00 Pre-agreed time	€2,80
Within Attica Special Delivery Time***	€12,80 1 hour	€25,25 1-2 hours	€35,85 2-3 hours	-	€2,80
Within Thessalonica Delivery Time ***	€7,15 1 hour	€11,25 3 hours	€16,70 Pre-agreed time	-	€2,80
Within the other cities Delivery Time***	€8,35 1 hour				€2,80
From city to city Delivery Time ***	€71,00 Pre-agreed time				€3,80

Note:

- * Detail descriptions of the above services are included in the following pages and Clarifications & Explanations No. 3, 5, 15, 16
 ** "Difficult to access" areas detailed in the ACS web site www.acscourier.gr. See Clarifications & Explanations No. 3.5, 5
 *** For the "Same Day Service" see Clarifications No 6 to No 13 & the "Additional Same Day Services"

Detail descriptions of the above services are included in the following pages. All domestic service prices stated above include VAT (presently at 23%).

Additional Express Services	Next Day	Same Day
Morning Delivery (usually by 10:00 am), or Delivery within 2 hrs (where applicable) * & **	4,10 €	-
Saturday Delivery	2,55 €	8,15 €
Next working day delivery to «difficult to access» areas (only for land destinations)	20,45 €	-
Collection/ Delivery on national and local holidays	50,00 €	50,00 €
Purchase	5,30 €	5,30 €
Cash on Delivery	4,85 €	4,85 €
Return of the protocol number to the shipper	8,55 €	As new consignment
ACS Info (sms & e-mail)	0,10 €	0,10 €
Package Service	As per following Table (1)	
Idle time of Courier delivery agent per hour (during collection or delivery over 10 minutes)	20,30 €	20,30 €
Parcel carriage by automobile (within Attica&Thessalonica) ***	-	27,40 €
Charge of additional kg above the 20 kg (regarding automobile use)	-	2,30 €
Night service within Attica (Mon-Fri / 20:00 - 01:00)	25,40 €	25,40 €

Dimensions of Packages

Packaging Services and Products (price per item)	Envelope	1 (small)	2 (med.)	3	5 (large)	6	10	I	II	IV	Pack (S, M, L, XL)
Purchase* of Packages	0,30€	0,60€	0,95€	1,05 €	1,30 €	1,60 €	2,00 €	1,50 €	2,85 €	5,10 €	0,30 €

Packages		Dimensions (mm)			Weight of Contents			
		Length	Width	Height				
Express Envelope	Material	Express Envelope		Ext.	330	230	2	up to 500gr
		Box 1kg (small)		Ext.	240	173	45	up to 1 kg
				Int.	235	165	40	
		Box 2kg (medium)		Ext.	323	233	64	up to 2 kg
				Int.	316	227	59	
		Box 3kg		Ext.	323	233	100	up to 3 kg
				Int.	316	227	96	
		Box 5 (large)		Ext.	465	321	94	up to 5 kg
				Int.	451	309	88	
		Box 6kg		Ext.	386	292	140	up to 6 kg
				Int.	281	288	135	
		Box 10kg		Ext.	386	296	273	up to 10 kg
				Int.	281	290	268	
		Bottle I		Ext.	371	140	140	up to 2 kg
				Int.	*See Clarifications No.16			
		Bottle II		Ext.	386	292	140	up to 6 kg
				Int.	* See Clarifications No.16			
		Bottle IV		Ext.	386	296	273	up to 10 kg
				Int.	* See Clarifications No.16			
Express Pack	Plastic	Small		Ext.	340	174	1	-
		Medium			425	320	1	
		Large			445	420	1	
		Extra Large			670	475	1	

Ext.: External Dimensions, Int.: Internal Dimensions

- * Detail descriptions of the above services are included in the following pages and Clarifications & Explanations No. 3, 5, 15, 16
 ** "Difficult to access" areas detailed in the ACS web site www.acscourier.gr. See Clarifications & Explanations No. 3.5, 5
 *** For the "Same Day Service" see Clarifications No 6 to No 13 & the "Additional Same Day Services"

Detail descriptions of the above services are included in the following pages. All domestic service prices stated above include VAT (presently at 23%).

Domestic Services - Description

Basic Express Services

- **Door to Door (D2D) Service.** Collection and delivery of every consignment from the shipper's address to the recipient's address.
- **Point to Door (P2D) Service.** The shipper delivers the consignment to an ACS service point and delivery is made to the recipient's address, at a reduced charge of up to 20% less, combining speed and savings.
- **Point to Point (P2P) Service.** The shipper delivers the consignment to an ACS service point and the recipient collects it from the destination ACS service point, at a reduced charge of up to 25%. ACS undertakes to notify the recipient by phone regarding the arrival of the consignment (provided only if requested by the shipper).
- **Combo Express Service.** Combination of service with predetermined ACS Express Packaging. It involves collection at the store; only for payment in cash by the shipper. Provided at a discount cost of up to 25% and offers additional protection to your consignments due to the packaging.
- **Kiosk Express Service.** It regards a specific combination of the Basic Express Service (P2D) with preset special standard packaging and receipt by third points of service which are contracted with ACS (kiosks, mini markets, stationery shops etc.). (This service is not provided by the ACS stores)
- **Same Day Service.** Dependable same day delivery of consignments within one to five hours, for consignments within the same city or between cities (following pre-agreement). Pre-agreement is required for the **Same Day Service Within Attica Special**
- The Express Services – Next Day, Combo Express and Same Day – which are paid in cash by the shipper or the recipient as per the prices listed in the tariff schedule, include free of charge ACS-Info notification of the delivery/consignment, respectively, through SMS/ e-mail. The provision of this service is possible only if the shipper's and the recipient's mobile phone numbers and/or e-mails are recorded by ACS upon collection of the consignment.

Additional Express Services

- Services (where applicable) of **Morning Delivery** (usually by 10:00 am), of Delivery within a **2 hour time frame**, of **Saturday Delivery**, and of **Next Working Day** Delivery for «difficult to access» areas (land destinations), during the expected day of consignment delivery (refer to Clarifications & Explanations No. 5, 15).
- **Collection or Delivery** Service on official National or Local feasts and holidays.
- **Purchase** Service. ACS undertakes to buy, on behalf of the assignee (the person who placed the order), the object that he/she wishes and to deliver it to him/her.
- **Cash on Delivery (COD) Service.** An upgraded collection/delivery service with collection of the purchase value of the delivered goods, which also includes direct remittance of the collected money, automatic electronic deposits in the payee's banking account and notification by e-mail of the transaction.
- **Return of Protocol Number** Service. The service regards the issuance of a protocol number at the delivery of the consignment and the return of the protocol number to the shipper.
- **Package Service:** It regards the provision to the client of vacant standard outer packages and of related assembly information for Boxes or Envelopes or plastic bags (Packs), as an additional service combined with the Basic Express Service. The client has full responsibility for the internal packaging of the shipped object(s) (regarding Boxes), for the final integrated assembly, for the resistance of the whole packaging (regarding Packs and Envelops), and for the appropriate internal and total packaging. This service is provided on a unit basis only in conjunction with Basic Express Services (see Clarifications & Explanations No. 16).
- **ACS info** Service. Automatic notification of any interested party regarding the details of delivery of his/her consignment, by sms or by e-mail.

Products for Packaging

- **Purchase of Packaging Material:** It regards the purchase of standard unassembled packages for Boxes or Envelops or plastic bags (Packs) of various sizes. The client has full responsibility for the final total assembly and for the appropriate internal and external packaging of the shipped object, and for the total packaging of the shipments. This service is provided in quantities per packaging, in accordance to the size and type of packaging, and without shipment services.

International Services - Description

Basic Services*

- **ACS Net Express** – The service pertains to Express shipments to and from the international ACS network (Zone N – Cyprus, Albania and Bulgaria). Shipment completion of these consignments is carried out via the autonomous ACS Network, at preferential tariffs which are up to 50% less than those of International Companies.
- **ACS World Express** – The service pertains to Express shipments to the entire World (Zones 1-5), at preferential tariffs, which are up to 30% less than those of International Companies.
- **ACS World Import Express** - New service for imports from the entire world (Zone 1-5) with unique privileges for professionals and enterprises (following pre-agreement with ACS's International Department).
- **ACS Europe 5** – Less urgent consignments to and from E.U. countries (Zones A, B). Delivery and collection within 2-8 working days, at prices that are up to 60% less than the above Express services.

Additional International Services**

- **Guaranteed delivery.** Regards deliveries at the agreed timing with money-back guarantee.
- **Morning Delivery 10** (usually by 10:00). Regards deliveries usually by 10:00 am, wherever feasible.
- **Morning Delivery 12** (usually by 12:00). Regards deliveries usually by 12:00 noon, wherever feasible.
- **Return of Signature/ Protocol Number.** Regards the issuance of a Protocol Number at delivery of the consignment and the return of the protocol number to the shipper.
- **Deliveries during Holidays.**

* International Services are usually door to door services.

** Provided only with the ACS WORLD EXPRESS Service and only following pre-agreement with the International Department.

International Services – Tariff Schedule (all prices in €)

Service* Charges/ Shipment	ACS NET EXPRESS		ACS EUROPE 5 (GLS)		ACS WORLD EXPRESS					ACS WORLD IMPORT EXPRESS							
	SHIPMENTS		TO THE EUROPEAN UNION (EU)					TO THE REST OF THE WORLD					FROM THE EU				
	TO ALBANIA	TO BULGARIA CYPRUS	ZONE A		ZONE B	ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5	ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5		
WEIGHT	ZONE N																
DOCUMENTS	0,5	15,54	19,11	27,18	35,77	40,31	36,60	38,10	44,60	47,90	48,12	50,48	57,23	59,43	60,59		
	1,0	17,56	21,60	27,18	35,77	52,35	49,10	52,00	62,70	68,40	61,38	66,51	78,19	81,20	83,14		
	1,5	19,63	24,14	33,28	43,21	63,47	61,00	65,10	79,20	86,10	68,01	74,53	88,68	92,10	94,39		
	2,0	21,70	26,69	38,24	50,54	74,62	72,90	78,10	95,70	103,80	74,62	82,55	99,16	102,98	105,66		
	2,5	23,76	29,22	44,44	57,88	85,84	84,70	99,10	112,10	121,60	81,27	90,56	109,64	113,86	116,92		
	3,0	25,83	31,77	48,07	64,08	93,44	93,40	100,80	125,30	136,10	87,88	98,57	120,12	124,73	128,18		
	3,5	27,90	34,32	51,78	69,04	101,08	102,10	110,50	138,40	150,70	94,51	106,59	130,59	135,62	139,45		
	4,0	29,96	36,85	57,20	73,90	108,73	110,80	120,20	151,50	165,30	101,13	114,61	141,09	146,52	150,70		
	4,5	32,03	39,40	60,37	78,76	116,43	119,50	129,90	164,70	179,80	107,76	122,61	151,56	157,39	161,97		
	5,0	34,09	41,93	64,08	85,07	124,08	128,10	139,60	177,80	194,40	114,38	130,63	162,04	168,28	173,22		
PARCELS	0,5	15,54	19,11	27,18	35,77	40,31	52,80	54,30	60,80	64,10	48,13	71,50	88,50	91,91	96,40		
	1,0	17,56	21,60	27,18	35,77	52,35	63,50	66,40	77,10	82,80	61,38	87,54	109,46	113,66	118,93		
	1,5	19,63	24,14	33,28	43,21	63,47	73,60	77,70	91,80	98,70	68,02	95,56	119,95	124,56	130,20		
	2,0	21,70	26,69	38,24	50,54	74,62	83,70	88,90	106,50	114,60	74,64	103,57	130,43	135,45	141,44		
	2,5	23,76	29,22	44,44	57,88	85,84	93,70	100,10	121,10	130,60	81,27	111,59	140,91	146,32	152,69		
	3,0	25,83	31,77	48,07	64,08	93,44	100,60	108,00	132,50	143,30	87,88	119,61	151,38	157,21	163,96		
	3,5	27,90	34,32	51,78	69,04	101,08	107,50	115,90	143,80	156,10	94,53	127,62	161,86	168,08	175,21		
	4,0	29,96	36,85	57,20	73,90	108,73	114,40	123,80	155,10	168,90	101,13	135,63	172,34	178,97	186,50		
	4,5	32,03	39,40	60,37	78,76	116,43	121,30	131,70	166,50	181,60	107,77	143,66	182,83	189,86	197,75		
	5,0	34,09	41,93	64,08	85,07	124,08	128,10	139,60	177,80	194,40	114,39	151,67	193,31	200,74	209,00		
	5,5	36,16	44,48	66,57	87,44	128,38	132,40	144,20	184,20	201,70	121,02	159,70	203,79	211,62	220,27		
	6,0	38,23	47,02	67,81	89,83	132,67	136,60	148,80	190,60	209,10	127,64	167,71	214,25	222,49	231,55		
	6,5	40,29	49,56	70,28	93,54	137,01	140,80	153,40	197,00	216,50	134,28	175,73	224,76	233,40	242,79		
	7,0	42,36	52,10	72,67	96,12	141,24	145,10	158,00	203,40	223,80	140,91	183,73	235,24	244,28	254,04		
	7,5	44,42	54,64	75,14	99,38	145,58	149,30	162,60	209,80	231,20	147,55	191,77	245,70	255,16	265,31		
	8,0	46,49	57,18	76,38	100,98	149,88	153,60	167,20	216,20	238,50	154,17	199,78	256,18	266,04	276,59		
	8,5	48,56	59,73	78,76	104,71	154,22	157,80	171,80	222,70	245,90	160,79	207,80	266,68	276,93	287,83		
	9,0	50,62	62,26	81,34	107,18	158,45	162,00	176,40	229,10	253,30	167,42	215,79	277,16	287,82	299,09		
	9,5	52,69	64,81	82,48	109,57	162,79	166,30	181,00	235,50	260,60	174,03	223,84	287,64	298,69	310,35		
	10,0	54,75	67,34	85,07	113,28	167,08	170,50	185,60	241,90	268,00	180,67	231,83	298,12	309,58	321,63		
	10,5	56,82	69,89	86,20	114,53	170,39	173,80	189,80	247,30	273,90	185,96	237,76	307,97	319,81	332,87		
	11,0	58,89	72,43	88,68	117,01	173,70	177,20	194,00	252,80	279,70	191,27	243,65	317,83	330,06	344,14		
	11,5	60,95	74,97	90,16	119,38	176,96	180,50	198,20	258,20	285,60	196,57	249,58	327,70	340,30	355,40		
	12,0	63,02	77,51	91,17	120,72	180,26	183,80	202,40	263,70	291,50	201,86	255,50	337,54	350,53	366,68		
	12,5	65,08	80,05	92,41	123,21	183,52	187,20	206,60	269,10	297,40	207,16	261,42	347,40	360,77	377,92		
	13,0	67,15	82,59	94,78	125,58	186,82	190,50	210,70	274,60	303,20	212,45	267,32	357,27	371,00	389,20		
	13,5	69,22	85,14	96,03	126,83	190,13	193,80	214,90	280,00	309,10	217,75	273,24	367,13	381,25	400,44		
	14,0	71,28	87,67	97,37	129,31	193,33	197,20	219,10	285,50	315,00	223,04	279,15	376,97	391,47	411,73		
	14,5	73,35	90,22	98,50	131,78	196,64	200,50	223,30	291,00	320,90	228,34	285,08	386,84	401,72	422,97		
	15,0	75,41	92,75	101,08	133,02	199,95	203,90	227,50	296,40	326,80	233,65	290,97	396,70	411,95	434,25		
	15,5	77,48	95,30	102,32	135,51	203,21	207,20	231,70	301,90	332,60	238,95	296,90	406,56	422,20	445,49		
	16,0	79,55	97,85	103,47	137,98	206,52	210,50	235,80	307,30	338,50	244,24	302,81	416,40	432,42	456,77		
16,5	81,61	100,38	105,94	139,13	209,83	213,90	240,00	312,80	344,40	249,54	308,74	426,27	442,66	468,02			
17,0	83,68	102,93	107,18	141,61	213,09	217,20	244,20	318,20	350,30	254,83	314,63	436,13	452,90	479,29			
17,5	85,74	105,46	108,33	144,08	216,38	220,50	248,40	323,70	356,10	260,13	320,56	446,00	463,14	490,55			
18,0	87,81	108,01	109,57	145,32	219,69	223,90	252,60	329,10	362,00	265,42	326,47	455,85	473,39	501,82			
18,5	89,88	110,55	112,15	147,81	222,95	227,20	256,80	334,60	367,90	270,69	332,40	465,71	483,64	513,08			
19,0	91,94	113,09	113,38	150,18	226,26	230,50	260,90	340,00	373,80	276,01	338,31	475,57	493,86	524,34			
19,5	94,01	115,63	114,53	151,43	229,57	233,90	265,10	345,50	379,60	281,31	344,24	485,42	504,09	535,60			
20,0	96,07	118,17	115,77	153,91	232,83	237,20	269,30	350,90	385,50	286,60	350,13	495,28	514,34	546,86			
20,5	98,14	120,71	118,24	156,38	235,93	240,40	273,10	356,00	390,80	291,90	356,06	505,15	524,58	558,12			
21,0	100,21	123,26	120,63	158,77	239,08	243,70	276,90	361,00	396,10	297,22	361,96	514,99	534,80	569,38			
21,5	102,27	125,79	123,21	161,24	242,13	246,90	280,70	366,00	401,40	302,52	367,89	524,85	545,04	580,65			
22,0	104,34	128,34	125,58	163,73	245,23	250,10	284,60	371,10	406,70	307,81	373,78	534,72	555,28	591,90			
22,5	106,40	130,87	128,07	166,21	248,32	253,40	288,40	376,10	412,00	313,11	379,71	544,58	565,53	603,17			
23,0	108,47	133,42	130,54	168,68	251,42	256,60	292,20	381,10	417,30	318,40	385,63	554,45	575,76	614,43			
23,5	110,54	135,96	133,02	171,17	254,47	259,80	296,00	386,20	422,60	323,70	391,56	564,31	586,01	625,69			
24,0	112,60	138,50	135,51	173,65	257,57	263,10	299,80	391,20	427,90	328,99	397,45	574,15	596,23	636,97			
24,5	114,67	141,04	137,98	176,03	260,72	266,30	303,60	396,20	433,20	334,29	403,38	584,02	606,48	648,21			
25,0	116,73	143,58	140,37	178,51	263,84	269,50	307,40	401,30	438,50	339,58	409,28	593,87	616,71	659,48			
Surcharge per kilogram regarding shipments weighing more than 25 kg and up to 50 kg																	
25,1 - 50	4,00	4,92	4,98	4,98	9,02	7,53	7,80	10,20	10,60	8,66	9,79	17,27	17,93	18,76			

*ACS NET is ACS's International network in the Balkans in Albania, Bulgaria and in Cyprus.

All the above prices are in euro. The prices stated above include VAT for shipments to the European Union (Zones 1,A,B, and N except Albania) and for the entire ACS WORLD IMPORT EXPRESS service. In all other cases the prices are stated without the VAT and the VAT applies for business/trades persons but not for private individuals (presently the VAT is at 23%).

Express shipments from and to international destinations (ACS World/Import Express) are charged an international freight which varies and is announced at the beginning of every month on ACS's website at www.acscourier.gr.

International Services – Zone Schedule – Delivery Times*

COUNTRY	ZONE*	DELIVERY TIMES*	
		DOCUMENTS	PARCELS
ALBANIA	N	2	2-3
ALGERIA	5	3-4	4-5
AMERICAN SAMOA	5	3-5	4-6
ANDORRA	2	3-4	4-5
ANGOLA	5	3-4	4-5
ARGENTINA	5	2-3	3-4
ARMENIA	5	3-4	3-5
AUSTRALIA	5	2	2-4
AUSTRIA	1,A	1	1
AZERBAIJAN	5	3-4	3-4
BAHAMAS	5	3-4	4-5
BAHRAIN	5	2-3	2-3
BANGLADESH	5	3-4	3-5
BARBADOS	5	3-4	4-5
BELARUS	2	3-4	3-4
BELGIUM	1,A	1	1
BELIZE	5	4	8
BENIN	5	3-4	3-5
BERMUDA	4	3-4	3-5
BHUTAN	5	4-5	4-5
BOLIVIA	4	3-4	4-5
BOSNIA HERZEGOVINA	2	3-4	3-4
BOTSWANA	5	3-4	4-5
BRAZIL	5	1-3	3-5
BRUNEI	5	4	4-5
BULGARIA	N	2	2-3
BURKINA FASO	5	4	4-5
BURUNDI	5	4	4-5
CAMEROON	5	3-4	4-5
CANADA	4	2-3	2-3
CANARY ISLANDS	5	3-4	4-5
CENTRAL AFRICAN REP.	5	5	5-6
CHAD	5	4	5
CHILE	4	2-3	3-4
CHINA	3	2-3	3-4
COLOMBIA	4	3	3-4
COMOROS ISLANDS	5	4	4-5
CONGO	5	3-4	4-5
CONGO, DEM. (ZAIRE)	5	3	4
COOK ISLANDS	5	4	4-5
COSTA RICA	4	3-4	4-5
CROATIA	2	2-3	3-4
CUBA	4	5-6	5-6
CYPRUS	N	2	2
CZECH REPUBLIC	1,A	1	1
DENMARK	1,A	1	1
DJIBOUTI	5	3-4	3-4
DOMINICA	5	4	4
DOMINICAN REP.	5	3	3-4
ECUADOR	4	3	3-4
EGYPT	5	1-2	2-3
EL SALVADOR	4	3-4	3-4
ERITREA	5	4	4
ESTONIA	1,B	1	1
ETHIOPIA	5	3-4	3-4
FIJI	5	4	4-5
FINLAND	1,B	1	1

COUNTRY	ZONE*	DELIVERY TIMES *	
		DOCUMENTS	PARCELS
FRANCE	1,A	1	1
FYROM	2	2-3	3-4
GABON	5	3	3-4
GAMBIA	5	4	4-5
GEORGIA	5	3	3-4
GERMANY	1,A	1	1
GHANA	5	3-4	4-5
GIBRALTAR	2	2-3	3-4
GREENLAND	2	3	3-4
GRENADA	5	4	4-5
GUADELOUPE	5	3-4	4-5
GUAM	5	3-4	4-5
GUATEMALA	4	3	3-4
GUIANA	5	4	4-5
GUINEA	5	3-4	3,5
HAITI	5	3-4	3-4
HONDURAS	4	3-4	3-4
HONG KONG	5	2-3	2-4
HUNGARY	1,B	1	1
ICELAND	2	1-2	2-3
INDIA	5	2-3	3-4
INDONESIA	5	2-3	3-4
IRAN	5	2-3	3-4
IRAQ (BAGHDAD)	5	3-4	4-5
IRELAND	1,B	1	1-2
ISRAEL	5	2-3	2-4
ITALY	1,A	1	1-2
IVORY COAST	5	4	4-5
JAMAICA	4	3	3-4
JAPAN	5	3	3-4
JORDAN	5	2-3	3-4
KAZAKHSTAN	5	2-3	3-4
KENYA	5	3	3-4
KIRIBATI	5	3	3-4
KOREA, DPR (NORTH)	5	3-4	3-4
KOREA, REP. OF (SOUTH)	5	2	3-4
KOSOVO	2	3	3-4
KUWAIT	5	2-3	3-4
KYRGYZSTAN	5	2-3	3-5
LAOS	5	3-4	3-4
LATVIA	1,B	1	1
LEBANON	5	2-3	2-4
LESOTHO	5	3	3-4
LIBERIA	5	3-4	4-5
LIBYA	5	3-4	3-4
LIECHTENSTEIN	2	2	2-3
LITHUANIA	1,B	1	1
LUXEBURG	1,A	1	1
MACAU	5	3-4	3-4
MADAGASCAR	5	3	3-4
MALAWI	5	3-4	3-5
MALAYSIA	5	2-3	3-4
MALDIVES	5	3-4	3-5
MALI	5	3	3-4
MALTA	1,B	1	1
MAURITANIA	5	3-4	3-4
MAURITIUS	5	3-4	3-5

COUNTRY	ZONE*	DELIVERY TIMES *	
		DOCUMENTS	PARCELS
MEXICO	4	3	3-4
MICRONESIA	5	3-4	3-4
MOLDOVA	2	2	2-3
MONACO	1	1	1
MONGOLIA	5	4	4-5
MONTENEGRO	2	2-3	3-4
MOROCCO	5	2-3	2-4
MOZAMBIQUE	5	3	3-4
MYANMAR (BURMA)	5	4	4-5
NAMIBIA	5	3	4-5
NAURU	5	3-4	4-5
NEPAL	5	3-4	3-5
NETHERLANDS	1,A	1	1
NETHERLANDS ANTILLES	5	3-4	3-4
NEW CALEDONIA	5	3-4	3-5
NEW ZEALAND	5	3-4	3-4
NICARAGUA	5	3-4	3-4
NIGERIA	5	3-4	4-5
NORWAY	2	1	1-2
OMAN	5	2-4	3-4
PAKISTAN	5	2-3	3-4
PALAU	5	3-4	3-4
PALESTINE	5	2-3	3-4
PANAMA	4	2-3	3-4
PAPUA NEW GUINEA	5	3-4	4-5
PARAGUAY	4	3	3-4
PERU	4	2-3	3-4
PHILIPPINES	5	2-3	3-4
POLAND	1,B	1	1-2
PORTUGAL	1,B	1	1
PUERTO RICO	4	3-4	3-4
QATAR	5	2-3	3-4
REUNION ISLANDS	5	3-4	4-5
ROMANIA	1	1-2	1-3
RUSSIAN FEDERATION	2	2-3	2-4
RWANDA	5	3	3-4
SAN MARINO	5	2-3	2-4
SAO TOME & PRINCIPE	5	4-5	4-5
SAUDI ARABIA	5	2-3	2-3
SENEGAL	5	2-3	2-4
SERBIA	2	2-3	3-4
SEYCHELLES	5	3	3-4

COUNTRY	ZONE*	DELIVERY TIMES *	
		DOCUMENTS	PARCELS
SIERRA LEONE	5	3-4	4-5
SINGAPORE	5	3	2-3
SLOVAKIA	1,B	1	1-2
SLOVENIA	1,B	1	1-2
SOLOMON ISLANDS	5	3-4	4-5
SOUTH AFRICA	5	2	2-4
SPAIN	1,B	1	1
SRI LANKA	5	3	3-4
ST KITTS	5	4	4-5
SUDAN	5	2-3	3-4
SURINAME	5	4	4-5
SWAZILAND	5	4	3-5
SWEDEN	1,B	1	1
SWITZERLAND	2	1	1-2
SYRIA	5	3	3-4
TAHITI	5	4	4
TAIWAN	5	2-3	3-4
TAJIKISTAN	5	3-4	4-5
TANZANIA	5	3-4	4-5
THAILAND	5	3	3-4
TOGO	5	3-4	3-4
TONGA	5	4	4-5
TRINIDAD AND TOBAGO	5	4	4-5
TUNISIA	5	2-3	2-4
TURKEY	2	1-2	1-3
TURKMENISTAN	5	3-4	3-4
TURKS & CAICOS ISLANDS	5	4-5	4-5
UGANDA	5	3	4
UKRAINE	2	2	3-4
UNITED ARAB EMIRATES	5	2-3	3-4
UNITED KINGDOM	1	1	1
URUGUAY	4	3-4	3-4
USA	4	1-2	1-3
UZBEKISTAN	5	2-4	3-4
VANUATU	5	4	5
VENEZUELA	4	3	3-4
VIETNAM	5	2-4	2-4
VIRGIN ISLANDS (UK)	5	4-5	4-5
VIRGIN ISLANDS (US)	5	3-4	4-5
YEMEN	5	3-4	4
ZAMBIA	5	3	4
ZIMBABWE	5	3	4

Zone N: ACS Net Express (Albania, Bulgaria, Cyprus), **Zone A*:** ACS Europe 5 delivery in 2-5 working days (E.U.)

Zone B*: ACS Europe 5 delivery in 4-8 working days (E.U.), **Zone 1-5:** ACS World/Import Express (to/from the rest of the world)

* The delivery times of the table do not refer to Zones A & B, see Clarifications & Explanations, No. 14, 15

Additional International Services	Charge
Guaranteed delivery	€20,00
Morning Delivery 10 (delivery usually by 10:00)	€50,00
Morning Delivery 12 (delivery usually by 12:00)	€30,00
Immediate delivery to Difficult to Access areas of Cyprus**	€36,90
Return of signature/protocol no.	Following an agreement with the International Office
Delivery during Holidays	

Note: Because the provision of Additional Services depends on destination and the requested service, these services are provided only following an agreement with ACS's International Department. The charges in the above table for the Additional International Services do not include VAT (presently at 23%). The VAT applies for consignments with destination the European Union (Zones 1,A,B, and N except for Albania) and for the ACS WORLD IMPORT EXPRESS service. The VAT applies for business/trades persons regardless of destination, but does not apply for private

** It regards delivery on the same day (if possible) or on the next day of shipment arrival in Cyprus. see Clarifications & Explanations No14.

Consignment Insurance

1. Automatic Consignment Insurance (Basic)

Every consignment carried by ACS, which is not classified as a prohibited good for transportation, is automatically insured for loss or damage as follows:

- For customers who pay in cash the basic charges of ACS SA's official tariff schedule, up to €70 for envelopes and up to €400 for packages.
- For customers with special agreements for the carriage of numerous postal items and/or for the provision of postal services over long periods of time and to whom special lower prices are offered relatively to the basic charges of the said services, and/or credit for the provision of services through the use of a password (code), the specific terms and agreements referred to in such agreements are in effect., or up to €70 for envelopes and up to €400 for packages.

2. Additional Consignment Insurance (Full)

The following surcharges apply for the insurance of consignments (articles only):

Value of Shipped Articles	Domestic Premium & ACS NET	International Premium
Up to €600	€3,60	€10
Up to €1.000	€6,00	
Up to €1.500	€9,00	1% of the insured value
Up to €3.000	€18,00	
Above €3.000	Upon contacting and agreement with ACS	

3. Insurance of Domestic Commercial Consignments (Business)

Business Insurance is available for customers of large commercial (business) consignments (quantity of at least 100 consignments/ month), by signing a contract which would specify lower premiums and lower coverage limits according to the following table:

Category/ Type of Goods	Premium (% of insured value)	Maximum Coverage Limit €/ Shipment	Maximum Limit per Bottom €/ Customer	Deductible €/ Shipment
Mobile Phones	0,25%	€500	€30.000	--
All other Electronic Goods	0,35%	€5.000	€50.000	--
Telephone cards	0,065%	€5.000	€50.000	€500
All other Merchandise (cloths, furniture, etc)	0,10%	€800	€10.000	€150

Note: When Additional Insurance (Full) or Business is requested, the Automatic Insurance does not hold and the additional amount of the premium is collected.

Volume Charge

The charge for each shipment depends on the combination of size and weight (volumetric system of the International Air Transport Association IATA). If the volumetric weight of the shipment is greater than the actual weight (cases of light but voluminous shipments), then the charge is based on the volumetric weight and is calculated by multiplying the shipment's three dimensions and then by dividing by 5.000.

$$\text{Volumetric Weight (in kg)} = \frac{(\text{length}) \times (\text{width}) \times (\text{height}) \text{ in centimeters}}{5.000}$$

Clarifications & Explanations

1. For cases of more than 10 consignments per month, discounts are given according to the amount of consignments as well as monthly billings and payments. For more information please contact the local ACS store.
2. A Network City is every city in Greece where ACS has a service point (store), as indicated in the current ACS information pamphlets.
3. The charges for courier services as well as the delivery times vary according to the geographical location of the collection point and the delivery point. The categories of the geographical classification are as follows:
 - 3.1 Within the City – Regards consignment collection, transport and delivery within the same Network City. Specifically and only for the prefectures of Attica and Thessalonica, every consignment, for which collection and delivery is carried out within the prefecture of Attica or within the prefecture of Thessalonica, is considered Within the City, with the exception of some Difficult to Access Areas/Locations.
 - 3.2 Within the Region - Regards consignment collection, transport and delivery within the same Region
A Region is the group of prefectures and cities of Greece as indicated in the following table:

REGIONS	PREFECTURES
Central Greece	Viotia, Evia, Evrytania, Karditsa, Larissa, Trikala, Fthiotida, Fokida, Magnisia and the Sporades Islands
West Greece	Aitolokarnania, Arta, Thesprotia, Ioannina, Preveza, Lefkada, Corfu and the Paxi Islands
North Greece	Grevena, Drama, Evros, Imathia, Kavala, Kastoria, Kilikis, Kozani, Xanthi, Pella, Pieria, Rhodopi, Serres, Halkidiki, Florina
Peloponnese	Argolida, Achaia, Zakynthos, Iliia, Corinth, Laconia, Messinia, Kefallonia and Ithaki
Crete	Irakleio, Lasithi, Rethymno, Hania

- 3.3 Land Destinations – Regard consignment collection, transport and delivery for the Land Destinations of ACS’s network, in Greece, except for the Greek islands.
- 3.4 Island Destinations - – Regard consignment collection, transport and delivery for the Island Destinations of ACS’s network, in Greece (the islands).
- 3.5 Difficult to Access Areas/Locations are the areas beyond the limits of the ACS Network Cities. More information is available on the site www.acscourier.gr or at ACS’s local stores. A surcharge applies for consignments to Difficult to Access due to the distance traveled and the level of difficulty to access.
 - The tariff policy for Difficult to Access Areas of logo ΔΠ, is the same as the one for D2D according to the respective destination, even for the P2P consignments, at no extra charge, but the delivery times are the same as those of the Difficult to Access Areas (ΔΠ).
- 3.6 Especially for consignments which regard competitions, the delivery times and the their terms are those that are described in the official tariff schedule of the Company plus one working day and they supersede any other specific agreement with the sender.
4. The regular hours of operation of ACS’s network (stores) are from 08:00 to 20:00 Monday to Friday and from 09:00 to 15:00 on Saturday, except during local and national feasts and holidays. The operating hours vary according to location. Specific information is provided on ACS’s site at www.acscourier.gr or at ACS’s local stores.
5. There are no Morning Deliveries for parcel shipments of volumetric weight exceeding 5,25 kg (dimensions 35cmx30cmx25cm) or of actual weight exceeding 5 kg. The Morning Deliveries Service is only available for destinations-addresses within the City Limits of the ACS store in charge of the delivery and does not regard the Difficult to Access Areas. The usual starting times for deliveries by the Stores are mentioned in ACS’s site at www.acscourier.gr. For cases where the above conditions are not met, the shipper/recipient is responsible for the use of this service (no liability to ACS).
6. The regular hours of operation regarding Same Day Delivery Service are 08:00 to 20:00 Monday to Friday and 09:00 to 15:00 Saturday. Night service is available Monday to Friday from 20:00 to 01:00 (only within Attica).
7. The limits of the Geographical Zones regarding Same Day Services are described in the following table:

ZONES	ATTICA	THESSALONICA
Zone A	Inner exclusion traffic zone of Athens	Centre (3 Septemvriou, Agiou Dimitriou, Olympiados, Efestionos, Agiou Dimitriou, Lagada, 26th Oktovriou, up to & including the Court House), East & Northern suburbs
Zone B	City Limits	Excluding the periphery road (Kalohori, Industrial Area of Thessalonica, Ionia, Oreokastro, Eukarpia, Panorama, Thermi, the Airport, East & West suburbs)
Zone C	Aspropyrgos - Aharnai - Elefsina - Phyli - Thrakomakedones - Varymbombi - Kryoneri - Anixi – Agios Stephanos - Dionysos - Stavros - Spata -Paianea – Glyka Nera - Markopoulo - Varkiza - Vari	Rest of Thessalonica Prefecture
Zone D	Rest of Attica Prefecture	-

For consignments between two Zones or on Zone limits, charges are based on the Zone with the higher charge.

8. The hours of operation for placing telephone orders for Same Day Delivery Service within Attica are 09:00 to 18:00 for Zone A, 09:00 to 17:00 for Zone B and 09:00 to 15:00 for Zone C. A surcharge equal to that of the Night Service applies for after-hour orders up to 22:00.
9. The hours of operation for placing telephone orders for Same Day Delivery Service within Thessalonica are 08:00 to 18:00 for Zone A and 09:00 to 17:00 for Zone B.
10. The delivery time for Same Day Delivery Service within the same city starts from the time the telephone order is placed by the Customer.
11. For same day delivery from one ACS network city to another, the telephone order must be placed, depending on the destination, from 08:00 up to 14:00 within the same day and only following confirmation that the specific delivery can be made. Please ask the local ACS store regarding the availability of this service prior to placing the order.
12. Regarding same day deliveries, when the dimensions of the transported item exceed 35cmx30cmx25cm or when the actual weight of the shipment exceeds 6 kg, the use of an automobile is mandatory at a surcharge. For charges based on weight, the weight is equal to the larger weight between the volumetric and the actual weights. The charge is determined as follows:
 - 12.1 for up to 6 kg, the charge is the same as that for the 2 kg shipment by destination zone, plus the surcharge for the extra kilograms beyond the two kilograms.
 - 12.2 for weights above 6 kg, the charge is the same as that for the 2 kg shipment by destination zone, plus the additional service for parcel carriage by automobile, plus the additional service Surcharge for the extra kilograms beyond the 20 kg shipments.
 - 12.3 The use of an automobile is mandatory for same day deliveries to, from and within Zone C of the Thessalonica Prefecture.
13. For use of additional services (such as COD, Saturday deliveries etc.), there is a surcharge for same day delivery which is equivalent to the surcharges applied on the basic tariffs.
14. The international services “ACS Europe 5” and “ACS World Express/World Import Express” are provided in cooperation with GLS as well as with other well known international companies. International deliveries and delivery times entail primarily deliveries that are made in the main cities and at the recipient address. In case of international deliveries outside the cities or in remote locations/destinations and in case that the exact address is not available, the time and method of consignment delivery can be modified according to the delivery criteria of the cooperating courier companies in each country or of their representatives. These specific deliveries can be

made to the nearest service point of the cooperating courier company or representative of ACS, or can be delivered at their discretion in accordance with the procedures followed in the specific region (in collaboration with other cooperating courier companies or universal service providers). Especially for Cyprus, consignment deliveries to Cyprus at remote and / or difficult to access areas outside the cities (DAs) (DA1, DA2, DA3) will have additional delivery time 1-5 working days. The Postal Codes of these areas are listed on the ACS website. If the customer prefers faster delivery, he/she can request additional service of immediate delivery at the DAs areas of Cyprus (same day or next day delivery of arrival in Cyprus, depending on arrival time) following pre-agreement and at an additional charge.

- 15.** ACS S.A. will make every reasonable effort in order to deliver the consignments as per its operation schedule and the normal delivery times. However, in the event that delivery times are surpassed, ACS's responsibility will be strictly limited to the amounts that are specified in ACS SA's General Terms of Carriage. All delivery times regard the number of working days as of the day of departure from Attica and relate to the time period until the first delivery attempt to the recipient address. For departures from Attica, it is understood that the "ready to deliver" consignments are collected in Attica:
- no later than 18:00 for Courier Services regarding Domestic Envelopes,
 - no later than 16:00 for Courier Services regarding Domestic Parcels & the ACS Kiosk Express Service
 - no later than 13:00 for International Services.

For consignments involving collections from the Rest of Greece, the stated delivery times increase according to the time period involved for carriage from a specific point of collection to the point of arrival in Attica, a time period which usually corresponds to the delivery time of a carriage from Attica to the said point of collection. Consignments collected after the above hours and/or their transportation mode has already departed from the store (depending on the point of collection and based on the deadline for collections) and/or their weight (volumetric or actual) exceeds 2 kg may depart the next working day.

- 16.** The packaging of "Bottle I, II & IV" consist of a special combination of specific interior and exterior packaging, and are considered appropriate exclusively and only for shipping standardised and tightly sealed bottles, of gross weight up to 1,50 kg each (which corresponds to net contents of 750ml), and of dimensions for the base diameter from 63 mm to 83mm and for the height from 300 mm to 335 mm, with top diameter of the bottle from 25 mm to 30 mm. The total weight of the consignment, including the packaging, can not exceed 2,0 kg for the Bottle I service, can not exceed 6,0 kg for the Bottle II service, can not exceed 10,0 kg for the Bottle IV service. The additional Package Service regards the provision by ACS to the client of vacant standard outer package for Boxes or Envelopes or plastic bags (Packs) of various sizes, whereby the client has full responsibility for the internal packaging of the shipped object(s) (regarding Boxes), for the resistance of the whole packaging (regarding Packs and Envelopes), for the final integrated assembly as well as for the appropriate internal and total packaging, as per the limitations of the standard packaging and taking into consideration that the consignments are loaded along with other consignments and thus may be subject to multiple uploads depending on their destination.
- 17.** Working Days are the days from Monday to Friday, excluding national and local holidays/feasts. A Day is defined as the entire duration of a calendar day, from 00:01 to 23:59. However, collections and deliveries are usually carried out during the operating/business hours of the local stores.
- 18.** ACS reserves the right to request proof of identity upon consignment delivery at the stores of ACS's network and the customer has the obligation to conform accordingly. Generally, authentication of the recipient's identification is not carried out for courier services, only the recipient's surname/name is recorded (by his/her declaration), unless otherwise agreed in writing or there is special treatment related to an additional service or the services are those mentioned above (delivery at the stores of ACS's network).
- 19.** In the event that a consignment exceeds a specific weight limit, the consignment weight will be considered to be equal to the next weight step, that is an upward rounding off will be effectuated. In the case of Domestic Services rounding off is made to the next one kilo increment and in the case of International Services to the next ½ kilo increment.
- 20.** Consignments are accompanied by an Express Delivery Voucher (EDV) which, at times, may be also be termed as Proof of Transport, Proof of Delivery-Collection, POP-POD Voucher, ACS Connect, AWB, or may not even have a title.
- 21.** The charging of Express Courier Services can be made in cash or on credit (with monthly billing), either to the shipper or to the recipient or to the assignee (the charging is made to the assignee only for customers on credit).
- 22.** The Courier and Transport services as well as the charges that are mentioned in the present document are governed by ACS's General Terms of Carriage and by the Charter of Obligations towards Consumers (COC), which are available on the web site www.acscourier.gr
- 23.** The present tariff schedule and clarifications hold as well for the Transport services (consignments exceeding 35 kilos).
- 24.** The present tariff schedule includes VAT (presently at 23%), wherever it is stated so. In the event that the VAT changes, the tariffs will change accordingly.

The Present Tariff Schedule is effective as of 01/01/2014.

The present document is an extract of ACS's official tariff schedule and regards the Courier and Transport Services. The applicable tariff schedule is published on the company's website at www.acscourier.gr . ACS reserves the right to make changes to the information/data of this document without prior notification, always in accordance to the applicable stipulations of law.

About ACS

ACS ...means COURIER

ACS has undoubtedly linked its name to Courier service in Greece by offering for over 30 years to businesses and households across the country complete, reliable, affordable and quality services which meet their needs for urgent posting.

ACS Courier operates in the Greek market since 1981 and is the leader of the courier service sector respecting document shipping, shipping of parcels and packages in Greece and abroad. With its main objective being the provision of quality services at competitive prices, ACS has gained the preference and trust of its customers and has become the largest Greek company in the courier market, given that:

- **ACS has the largest independent network** in Greece, Cyprus, Albania and Bulgaria, with more than 350 shops which cover with speed, safety and reliability the communication needs of hundreds of thousands of businesses and individuals in 200 countries around the world.
- **ACS employs 3000 skilled employees** and offers the most complete organization and expertise in the domestic courier market, and is certified by ISO 9001:2008.
- **ACS carries out annually more than 15 000 000 shipments** serving 15 500 destinations, from 10 sorting/transit centres (Hubs) across the country and through more than 70 daily scheduled combined back-bone transportation routes (road, sea, air).
- **ACS has the most complete and modern infrastructure** regarding IT equipment, and automated systems for sorting, online-real-time systems for tracking and locating shipments (Tracking) as well as automated systems for immediate delivery of cash-on-delivery payments and Fleet Management.
- **ACS holds an Individual Licence and a National General Authorisation** for provision of courier services in the Greek market.
- **ACS collaborates with international scope courier networks** for shipment conveyance, both in Greece as a representative-contractor and abroad for shipments around the world.
- **ACS is a prominent member** of the dynamic business group Info-Quest.

Other Services for Individuals

ACS Member...means to enjoy unique privileges.

- **NEW DISCOUNTS OF UP TO 30%!**
- **Free of charge notification by sms/e-mail** regarding the delivery of your consignment!

A Membership card for all visitors to ACS stores who want to benefit from the frequent use of ACS services. By showing their card, members can earn **unique discounts, free of charge notification by sms / e-mail** about the delivery of their consignments and exclusive privileges regarding the speed of service and online information for all their shipments through the site www.acscourier.gr

Now the membership card ACS Member offers you:

- New discounts of up to 30%!
- Free of charge notification by sms/e-mail for the delivery of your consignment!
- Speed in being served, without waiting.
- Immediate information about all your shipments through the site www.acscourier.gr
- Print your own receipts from the ACS site, by logging into the member's personal account.

New! Take advantage as well of the discounts and the privileges of the ACS Member card for your shipments from your doorstep (Door to Door services).

Amount of monthly shipments	Discount (%) with ACS Member card	
	Domestic Shipments	International Shipments
1 to 2	-10%	-5%
3 to 4	-20%	-5%
>=5	-30%	-5%

(+)	Points accumulated in your card	-->	Up to 5% additional discount
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Total discount* up to 30% on the cost of your consignment!

** The above discount, which is based on the amount of shipments, is given for shipments paid in cash by showing the ACS Member card. In addition to the discount, points are collected according to the use of the membership card, which give a discount of 5% on subsequent shipments (total benefit up to 35%). Discounts regard the tariffs of the official ACS tariff schedule. The mentioned discounts are applicable for members of ACS Member at the time of issue of the present tariff schedule and may be subject to change by ACS at any time independently of the present tariff schedule, pursuant to the offer that is in effect for ACS Member clients.*

The ACS Member card is available free of charge at all ACS stores!

ACS Financial Services ...means everything for the electronic collection and fast delivery (courier) of money.

Accounts	WIND	Tellas	HOL	ΔEH
Fee*	0,75 €	0,75 €	0,92 €	0,92 €

**includes VAT (presently 23%).*

- **ACS Bill Receipts: New service for Electronic Bill Payments.**
Now you can pay the bills for third party services at the ACS stores, in the easiest and fastest way, as your bill is settled in less than 1 minute via an electronic connection with the service provider (who is notified about the bill payment within the same working day). Thus the ACS Bill Receipts service offers you: **speed & reliability** (through an electronic transaction), **immediate service** (with no waiting in queues and delays, extended store hours) as well as **low transaction cost**. In the initial phase, the new service operates for payments of electricity bills (**ΔEH**) and telephone bills (**WIND, HOL, etc.**), but it is planned to further integrate more bills relating to third party services.
- **ACS Money Transfer: Service for Electronic Courier Delivery of Funds.** The ACS stores, in collaboration with MoneyGram®, enable you to send money directly to your loved ones in 180 countries worldwide, facilitating the task of sending cash worldwide without a bank account or credit card, in just 3 minutes. The safe transfer of your money is carried out through an integrated electronic system that connects all the agents of the MoneyGram® Network (150.000 outlets) and ensures the timely delivery of your money.
- **ACS Prepaid Cards: Sales Service for telephone cards and prepaid credit card Paysafe.** The ACS stores enable you to buy easily and fast, in less than 1 minute, telephone cards of almost all telephony providers as well as prepaid paysafe credit cards.

ACS Web Services ...means everything through your PC.

ACS eTracking: Online tracking of the progress of consignments through the new and updated ACS website (www.acscourier.gr), with the ability to locate every consignment, using the tool **Consignment Tracking** or by entering **Login** on the page of the registered clients of ACS, for more detail information on real time (online monitoring of the billing card, updating or correcting the profile and detail invoice printout, all by the Client-user).

Note: This document is a translation of the corresponding official document which has been submitted in Greek to the Greek Regulatory Authority EETT. The Greek version of this document will apply and prevail in all cases.