

ACS Courier Services / Transportation Pricelist

March 2018

Domestic Services - Pricelist

Express Services - Next Day Delivery

Basic Express Services - Next Day Delivery	Services Charges / Shipment (up to 2kg)			Extra Kilo Charge	Delivery Time ⁽¹⁾ (working days)
	Door to Door (D2D)	Point to Door (P2D)	Point to Point (P2P)		
Within the same city	6,80 €	5,70 €	5,20 €	2,52 €	1
Within the same region	8,47 €	7,25 €	6,91 €	2,83 €	1-2
To land destinations	13,37 €	11,20 €	10,23 €	3,44 €	1-2
To island destinations	13,91 €	11,90 €	11,20 €	4,75 €	1-3
To "difficult to access" areas ⁽²⁾	14,40 €	14,40 €	-	4,95 €	1-5

ACS Combo Express (P2D Services including ACS packaging)	Envelope	Box						BOTTLE			Delivery Time ⁽¹⁾ (working days)
		1 (small)	2 (med.)	3	5 (large)	6	10	I	II	IV	
Weight (up to)	0.5 Kg	1 Kg	2 Kg	3 Kg	5 Kg	6 Kg	10 Kg	2 Kg	6 Kg	10 Kg	
Within the same city	5,70€	5,70€	6,41€	7,82€	10,59€	11,90€	16,59€	8,02€	13,47€	18,81€	1
Within the same region	7,25€	7,25€	8,02€	9,59€	12,61€	14,12€	18,12€	8,78€	15,79€	20,32€	1-2
To land destinations	11,20€	11,20€	11,85€	14,12€	18,60€	20,17€	25,11€	12,66€	21,79€	27,38€	1-2
To island destinations	11,90€	11,90€	12,56€	15,03€	20,17€	20,17€	25,11€	13,37€	21,79€	27,38€	1-3
To difficult-to-access areas ⁽²⁾	14,40€	14,40€	14,42€	16,34€	20,17€	20,17€	25,11€	14,42€	21,79€	27,38€	1-5

ACS Kiosk Xpress	Delivery Destination		Delivery time
	Within Pick-up Prefecture	Outside Pick-up Prefecture	
Service Price	5,00 €	10,00 €	(1 & 4)

ACS Smart Point – Pick-up Service ⁽⁵⁾			Delivery time
Consignment collection	Within the Prefecture	Outside the Prefecture	
Envelope	5,00€	10,00€	(1, 4, 5)
Parcel	9,00€	16,00€	(1, 4, 5)

Express Services - Same Day Delivery

Basic Express Services - Same day Delivery	Service Charges / Shipping (up to 2kg)				Charge Extra kg
	Zone A	Zone B	Zone C	Zone D	
Within Attica Delivery time ⁽³⁾	9,20 € 2 hours	13,50 € 3 hours	24,00 € 5 hours	47,00 € Pre-arrangement	2,80 €
Within Attica Special Delivery time ⁽³⁾	12,80 € 1 hour	25,25 € 1-2 hours	35,85 € 2-3 hours	-	2,80 €
Within Thessaloniki Delivery time ⁽³⁾	7,15 € 1 hour	11,25 € 3 hours	16,70 € Pre-arrangement	-	2,80€
Other cities-within city limits Delivery Time ⁽³⁾	8,35 € 1 hour				2,80 €
From city to city Delivery time ⁽³⁾	71,00 € Pre-arrangement				3,80 €

Remarks:

- The above services are described in detail on the following pages & Clarifications & Explanations, No. 3, 5, 15, 16
- Difficult-to-access areas are listed in detail on the ACS website, www.acscourier.gr. see Clarifications & Explanations No.3,5, 5
- For Same Day Delivery service see Clarifications No6 to No13 & Same Day Delivery Additional Service.
- Shipments between islands or to an island other the point of collection are considered as shipments outside the Prefecture.
- For the detailed description, clarifications and explanations concerning ACS Smart Points please visit the ACS website, www.acscourier.gr.
The above services are described in detail on the following pages & Clarifications & Explanations. All of the above listed domestic charges include VAT (currently 24%).

Additional Express Services	Next Day	Same day
Morning Delivery (usually until 10:00 am) or Delivery within a 2-hour frame (where applicable) ^(1, 2)	4,10 €	-
Saturday Delivery	2,55 €	8,15 €
Next working day delivery to difficult-to-access areas (land destinations only)	20,45 €	-
Collection/Delivery on official national or local holidays and public holidays.	50,00 €	50,00 €
Purchase	5,30 €	5,30 €
Cash on delivery	4,90 €	4,90 €
Return of Protocol Number to the sender	8,55 €	As a new consignment
ACS Info (sms / Viber notifications)	0,10 €	0,10 €
Packaging Service	Following Table	
Courier waiting per hour (upon collection or delivery of more than 10 minutes)	20,30 €	20,30 €
Parcel shipment by car (within Attica & Thessaloniki) ⁽⁶⁾	-	27,40 €
Charge per extra kilogram for consignments over 20 kg (sent by car)	-	2,30 €
ACS Smart Point Delivery Service (by order of the recipient)	0,00 €	-

Packaging dimensions

Packaging Services / Products (prices per item)	Envelope	Box						Bottle		Pack (S, M, L, XL)
		1 (small)	2 (med.)	3	6	10	I	II	IV	
Additional Packaging Service	-	0,60€	0,95€	1,05€	1,60€	2,20€	1,50€	2,85€	5,10€	0,30€
Packaging Supply	0,30€	0,60€	0,95€	1,05€	1,60€	2,20€	1,50€	2,85€	5,10€	0,30€

Packaging Products	Material		Dimensions (mm)			Weight Content	
			Length	Width	Height		
Express Envelope		Express Envelope	Ext.	330	230	2	up to 500gr
Express Box	Fortified Cardboard	Box 1kg (small)	Ext.	240	173	45	up to 1 kg
			Int.	235	165	40	
		Box 2kg (medium)	Ext.	323	233	64	up to 2 kg
			Int.	316	227	59	
		Box 3kg	Ext.	323	233	100	up to 3 kg
			Int.	316	227	96	
		Box 6kg	Ext.	386	292	140	up to 6 kg
			Int.	381	288	135	
		Box 10kg	Ext.	386	296	273	up to 10 kg
			Int.	381	290	268	
		Bottle I	Ext.	371	140	140	up to 2 kg
			Int.	* See Clarifications No.16			
Bottle II	Ext.	386	292	140	up to 6 kg		
	Int.	* See Clarifications No.16					
Bottle IV	Ext.	386	296	273	up to 10 kg		
	Int.	* See Clarifications No.16					
Express Pack	Plastic	Small	Ext.	340	174	1	-
		Medium		425	320	1	
		Large		445	420	1	
		Extra Large		670	475	1	

Ext. External Dimensions Int. Internal dimensions

(1) The above services are described in detail on the following page & in Clarifications & Explanations, No. 3, 5, 15, 16

(2) Difficult-to-access areas are listed in detail on the ACS website, www.acscourier.gr, and in Clarifications & Explanations No. 3.5, 5

(6) For Same Day service see Clarifications No 6 to No 13. For Same Day parcel delivery see Clarifications & Explanations No.12

The above services are described in detail on the following pages & in Clarifications & Explanations. All of the above listed domestic charges include VAT (currently 24%).

Domestic Services - Description

Basic Express Services

- **Door to Door Service (D2D).** Collection and delivery of each consignment from the sender's address to the recipient's address.
- **Point to Door Service (P2D).** The sender delivers the consignment to an ACS Service Point and delivery is made to the recipient's address, at a reduced charge of up to 20% less, combining speed and savings.
- **Point to Point Service (P2P).** The sender delivers the consignment to an ACS Service Point and the recipient receives it from the corresponding destination ACS Service Point, at a reduced charge of up to 25%. The recipient may be notified by ACS if the sender has provided the correct contact details of the recipient. The notification service is provided at extremely low prices throughout Greece (for the provision of this service it is necessary to indicate the recipient's phone number). The recipient will only be notified if requested by the sender.
- **Combo Express Service.** Point to Door Service combined with a specific pre-determined ACS Express Packaging. It involves collection from the store, only paid in cash by the sender. It is provided at reduced charges of up to 25%, while offering additional protection for your consignments through packaging.
- **ACS Kiosk Express Service.** A special combination of Basic Express Service (P2D) with special standard pre-set packaging as well as collection at service points of third parties contracted with ACS, such as kiosks, mini markets, stationery shops etc. (this service is not provided by ACS stores).
- **ACS Smart Points Service.** This service involves a special combination of the Basic Express Service (P2D) with collection or delivery from the ACS Smart Points contracted with ACS. The points contracted with ACS collect and deliver consignments within this service. For the collection of consignments from these points a special standard pre-set packaging is required. For the detailed description, clarifications and explanations concerning ACS Smart Points please visit the ACS website, www.acscourier.gr
- **Same Day Delivery Service.** Reliable delivery of consignments on the same day within one to five hours, for shipments within the same city or between cities (upon agreement). Pre-arrangement is also required for the **Same Day Delivery Service within Attica Special.**
- The Express Services - Next Day Delivery (Next Day), Combo Express & Same Day Delivery Services which are paid in cash by the sender or the recipient based on the pricelist charges also include free of charge ACS-Info notification by SMS/e-mail regarding collection or delivery and also in cases where the recipient cannot be located. As a prerequisite, the mobile phone numbers and/or e-mail addresses of both the sender and the recipient must be provided upon collection of the consignment.

Additional Express Services

- **Morning Delivery Service or Delivery Within a Preferred 2-hour Frame:** It regards morning delivery (usually by 10:00 am) or delivery within a preferred two-hour frame within shopping hours, taking into account that the starting time of the first preferred two-hour frame is not earlier than 10:00 am on the expected delivery day (where applicable). This applies only to Express Services - Next Day Delivery and does not apply to parcels weighing more than 5kg of real weight or 5.25kg of volumetric weight (dimensions 35cm x 30cm x 25cm). The service only applies to addresses-destinations within the city limits of the city in which the delivery store is located and does not apply to Difficult-to-Access or Remote Areas. The usual delivery starting times for stores are listed on the ACS website www.acscourier.gr. In cases where the above conditions are not met, the selection of this service is done under the responsibility of the customer / sender (and ACS cannot be held responsible). (see Clarifications & Explanations, No. 5,15).
- **Saturday Delivery Service:** It refers to delivery on Saturday (which is not a regular business day). The service only applies to addresses-destinations within the City Limits of the city in which the Delivery store is located, it does not apply to Difficult-to-Access or Remote Areas and cannot be combined with morning delivery or delivery within a specific preferred two-hour frame.
- **Collection/Delivery Service on Official National or Local Holidays and Public Holidays.** It refers to collection or delivery of consignments on official national or local holidays and public holidays (see Clarifications & Explanations, No. 5,15).
- **Next Working Day Delivery Service to Difficult-to-Access areas:** It involves delivery of consignments to Difficult-to-Access areas in the next working day following arrival at the destination store. It applies only to Land Destinations, regarding Express Services - Next Day Delivery Service only. This service is provided only upon agreement between the sender and ACS, on the previous working day the earliest (see Clarifications & Explanations, 5,15).
- **Return of Protocol Number Service to the sender:** It regards the issuance of a Protocol Number upon consignment delivery and return of the protocol number to the sender.
- **ACS Smart Point Delivery Service by order of the recipient:** It concerns delivery to a service point of the ACS Smart Point network, by order of the recipient. For the detailed description, clarifications and explanations concerning ACS Smart Points please visit the ACS website, www.acscourier.gr
- **Packaging Service:** The customer is provided with a vacant standard outer package and with assembly information for Boxes, Envelopes or plastic bags (Packs), as an additional service combined with a Basic Express service. The customer assumes full responsibility for the internal packaging (regarding Boxes) of the shipped item/s, for the endurance of the whole packaging (regarding Packs and Envelopes), the final completed assembly and the appropriate internal and total packaging. The service is provided on a unit basis and combined only with Basic Express Services (see Clarifications & Explanations, No. 16).
- **ACS Info Service (sms / Viber & e-mail notifications):** The sender (who orders this service) is notified for the delivery of the consignment by sms / Viber (entails service fee) or e-mail (free of charge). The sender's mobile phone or e-mail is required.
- **Parcel Shipment Service by automobile (within Attica and Thessaloniki):** It concerns only the Express Services - Same Day Delivery Service, within the same city (Attica or Thessaloniki) and the carriage of Parcels which due to their characteristics, or the points of shipment, must be transported by car. More specifically, with regard to same day shipments, where the shipped item's dimensions exceed 35cm X 30cm X 25cm, or where the actual weight of the consignment exceeds 6kg, car use is mandatory, at an additional charge. Car use is required for same day shipment to and from and within Zone C of the Prefecture of Thessaloniki. This service is provided only upon arrangement between the sender and ACS.
- **Personalized Delivery Service:** It concerns the special handling service upon delivery of a consignment, regarding the verification of the identification data of the recipient and/or the recording of the Identity Card / passport / driving license number or other acceptable document which proves the Recipient's identity in a secure ACS computerized system. This is a special service provided only upon written agreement and prior consultation with ACS.
- **Proof of Delivery Service (POD):** It refers to the return of the signed proof of delivery document (POD = Proof of delivery) containing the signature of the recipient obtained upon delivery, as well as the return of its (electronic) copy to the sender/ principal. If the delivery method does not include the physical signature of the recipient, other relevant information, e.g. Delivery PIN, is recorded.

- **Redirect or Delivery Day Change Service:** ACS may, at the request of the recipient, modify the delivery point (redirection) or the time (day/hour) of delivery of the consignment without giving prior notice to the sender. Additional charges may incur depending on the delivery point or delivery time.

Packaging Products

- **Packaging Materials** Supply: It regards the purchase of standard unassembled Boxes or Envelopes or Plastic Packs of various sizes. The customer has full responsibility for the final completed assembly and for the appropriate internal, external and total packaging of the shipped items. The service is provided in corresponding quantities per packaging, in accordance with the size and type of the packaging, without shipment service.

International Services - Description

Basic Services ⁽⁷⁾

- **ACS Net Express** - This service regards Express shipments to and from the international ACS network (Zone N - Cyprus, Albania and Bulgaria). Such shipments are carried out via the autonomous ACS network, at preferential rates, which are up to 50% lower than the rates offered by International Companies.
- **ACS World Express** - This service regards Express shipments throughout the World (Zones 1-5), at preferential rates up to 30% lower than the rates offered by International Companies.
- **ACS World Import Express** - Import Service from all over the world (Zone 1-5), providing unique privileges to professionals and business companies (following consultation with the ACS International Department.)
- **ACS Europe 5** Less urgent shipments to and from the countries of the European Union (Zones A, B), with collection and delivery within 2-8 business days, at prices up to 60% lower than the aforementioned Express services.
- **ACS EU Economy ⁽⁸⁾** - This is a very economical special service which is mainly addressed to e-shops / e-Commerce customers-senders. It involves collection - transportation service (by road) and delivery of consignments (parcels), from Greece to all European Union (EU) countries, except for Cyprus which is served by another service (ACS Cyprus (EC) Economy). Delivery time ranges from 5 to 15 working days, following the departure of the transportation means for the shipment destination, depending on the point of dispatch and the point of destination. The service is provided only by debit charge on the sender and in cooperation with the GLS & DPD Companies. For more information please visit the website www.acscourier.gr
- **ACS Cyprus (EC) Economy ⁽⁸⁾** - This is a very economical special service which is mainly addressed to e-shops / e-Commerce customers-senders. It involves delivery-transportation service and delivery of consignments (parcels) from Greece to Cyprus by maritime transport. Delivery time ranges from 5 to 12 working days following the departure of the vessel for Cyprus. The service is provided only by debit charge on the sender within the ACS international network. For more information please visit the website www.acscourier.gr

Additional International Services ⁽⁹⁾

- **Guaranteed delivery.** It concerns delivery at the agreed time with guarantee for refund.
- **Delivery on public holidays.**

⁽⁷⁾ International services are usually door to door.

⁽⁸⁾ For the detailed price list, description, clarifications and explanations concerning ACS EU Economy & ACS Cyprus (EC) Economy Services please visit the ACS website, www.acscourier.gr

⁽⁹⁾ Provided only with the ACS EXPRESS WORLD Service and only upon agreement with the International Department.

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International Services - Pricelist (all prices in €)

Service charges / Shipment	ACS NET EXPRESS ⁽¹⁰⁾	ACS EUROPE 5 (GLS)		ACS WORLD EXPRESS					ACS WORLD IMPORT EXPRESS					
SHIPMENTS	TO ALBANIA BULGARIA AND CYPRUS	TO THE EUROPEAN UNION (EU)			TO THE REST OF THE WORLD					FROM THE EU	FROM THE REST OF THE WORLD			
WEIGHT	ZONE N	ZONE A	ZONE B	ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5	ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5	
DOCUMENTS	0,5	19,27	27,40	36,06	40,63	45,38	47,24	55,30	59,40	48,51	50,89	57,70	59,91	61,08
	1,0	21,77	27,40	36,06	52,77	60,88	64,48	77,75	84,82	61,88	67,05	78,83	81,86	83,82
	1,5	24,34	33,55	43,56	63,98	75,64	80,72	98,21	106,76	68,56	75,14	89,40	92,85	95,16
	2,0	26,91	38,55	50,95	75,23	90,40	96,84	118,67	128,71	75,23	83,22	99,97	103,82	106,52
	2,5	29,46	44,80	58,35	86,54	105,03	112,96	139,00	150,78	81,93	91,30	110,53	114,79	117,87
	3,0	32,03	48,46	64,60	94,20	115,82	124,99	155,37	168,76	88,59	99,37	121,10	125,74	129,22
	3,5	34,60	52,20	69,60	101,90	126,60	137,02	171,62	186,87	95,28	107,46	131,65	136,72	140,58
	4,0	37,15	57,67	74,50	109,62	137,39	149,05	187,86	204,97	101,95	115,54	142,24	147,71	151,93
	4,5	39,72	60,86	79,40	117,38	148,18	161,08	204,23	222,95	108,64	123,61	152,79	158,67	163,29
	5,0	42,27	64,60	85,76	125,09	158,84	173,10	220,47	241,06	115,31	131,69	163,36	169,65	174,63
PARCELS	0,5	19,27	27,40	36,06	40,63	65,47	67,33	75,39	79,48	48,52	72,08	89,22	92,66	97,18
	1,0	21,77	27,40	36,06	52,77	78,74	82,34	95,60	102,67	61,88	88,25	110,35	114,58	119,90
	1,5	24,34	33,55	43,56	63,98	91,26	96,35	113,83	122,39	68,57	96,34	120,93	125,57	131,26
	2,0	26,91	38,55	50,95	75,23	103,79	110,24	132,06	142,10	75,25	104,41	131,49	136,55	142,59
	2,5	29,46	44,80	58,35	86,54	116,19	124,12	150,16	161,94	81,93	112,50	142,06	147,51	153,93
	3,0	32,03	48,46	64,60	94,20	124,74	133,92	164,30	177,69	88,59	120,58	152,61	158,49	165,29
	3,5	34,60	52,20	69,60	101,90	133,30	143,72	178,31	193,56	95,30	128,66	163,18	169,45	176,63
	4,0	37,15	57,67	74,50	109,62	141,86	153,51	192,32	209,44	101,95	136,73	173,74	180,43	188,02
	4,5	39,72	60,86	79,40	117,38	150,41	163,31	206,46	225,18	108,65	144,83	184,32	191,40	199,36
	5,0	42,27	64,60	85,76	125,09	158,84	173,10	220,47	241,06	115,32	152,90	194,88	202,37	210,70
	5,5	44,84	67,11	88,15	129,42	164,18	178,81	228,41	250,11	122,00	161,00	205,45	213,34	222,06
	6,0	47,41	67,36	90,56	133,75	169,38	184,51	236,34	259,28	128,68	169,07	215,99	224,30	233,43
	6,5	49,96	70,85	94,30	138,12	174,59	190,22	244,28	268,46	135,37	177,16	226,59	235,30	244,76
	7,0	52,53	73,26	96,90	142,39	179,92	195,92	252,22	277,51	142,06	185,22	237,15	246,27	256,11
	7,5	55,08	75,75	100,18	146,77	185,13	201,62	260,15	286,69	148,75	193,33	247,70	257,23	267,47
	8,0	57,65	77,00	101,80	151,09	190,46	207,33	268,09	295,74	155,42	201,40	258,26	268,20	278,84
	8,5	60,21	79,40	105,56	155,47	195,67	213,03	276,15	304,92	162,10	209,49	268,85	279,18	290,17
	9,0	62,77	82,00	108,05	159,74	200,88	218,74	284,08	314,09	168,78	217,54	279,41	290,16	301,52
	9,5	65,34	83,15	110,46	164,11	206,21	224,44	292,02	323,14	175,44	225,66	289,98	301,12	312,87
	10,0	67,89	85,76	114,20	168,44	211,42	230,14	299,96	332,32	182,14	233,71	300,54	312,10	324,24
	10,5	70,46	86,90	115,46	171,78	215,51	235,35	306,65	339,64	187,47	239,69	310,47	322,41	335,58
	11,0	73,02	89,40	117,96	175,11	219,73	240,56	313,47	346,83	192,83	245,63	320,41	332,74	346,94
	11,5	75,58	90,89	120,35	178,40	223,82	245,77	320,17	354,14	198,17	251,61	330,36	343,07	358,29
	12,0	78,14	91,91	121,70	181,72	227,91	250,98	326,99	361,46	203,50	257,58	340,28	353,38	369,66
	12,5	80,70	93,16	124,21	185,01	232,13	256,18	333,68	368,78	208,84	263,55	350,22	363,70	380,99
	13,0	83,27	95,55	126,60	188,34	236,22	261,27	340,50	375,97	214,18	269,49	360,17	374,02	392,36
	13,5	85,83	96,81	127,86	191,68	240,31	266,48	347,20	383,28	219,52	275,46	370,11	384,35	403,70
	14,0	88,39	98,16	130,36	194,90	244,53	271,68	354,02	390,60	224,85	281,42	380,03	394,65	415,08
	14,5	90,95	99,30	132,85	198,24	248,62	276,89	360,84	397,92	230,20	287,40	389,99	404,99	426,41
	15,0	93,51	101,90	134,10	201,57	252,84	282,10	367,54	405,23	235,55	293,34	399,93	415,30	437,78
	15,5	96,08	103,15	136,61	204,86	256,93	287,31	374,36	412,42	240,89	299,31	409,87	425,63	449,11
	16,0	98,64	104,31	139,10	208,20	261,02	292,39	381,05	419,74	246,23	305,27	419,79	435,94	460,48
	16,5	101,20	106,80	140,26	211,53	265,24	297,60	387,87	427,06	251,57	311,25	429,74	446,26	471,83
	17,0	103,76	108,05	142,76	214,82	269,33	302,81	394,57	434,37	256,90	317,19	439,68	456,58	483,19
	17,5	106,32	109,21	145,25	218,14	273,42	308,02	401,39	441,56	262,24	323,17	449,63	466,91	494,54
18,0	108,88	110,46	146,50	221,48	277,64	313,22	408,08	448,88	267,58	329,12	459,56	477,24	505,90	
18,5	111,45	113,06	149,01	224,76	281,73	318,43	414,90	456,20	272,89	335,10	469,50	487,57	517,25	
19,0	114,01	114,30	151,40	228,10	285,82	323,52	421,60	463,51	278,25	341,06	479,44	497,88	528,60	
19,5	116,57	115,46	152,66	231,43	290,04	328,72	428,42	470,70	283,60	347,04	489,37	508,19	539,95	
20,0	119,13	116,71	155,16	234,72	294,13	333,93	435,12	478,02	288,93	352,98	499,31	518,52	551,31	
20,5	121,69	119,20	157,65	237,84	298,10	338,64	441,44	484,59	294,27	358,95	509,26	528,84	562,66	
21,0	124,26	121,61	160,06	241,02	302,19	343,36	447,64	491,16	299,64	364,90	519,18	539,15	574,01	
21,5	126,81	124,21	162,55	244,09	306,16	348,07	453,84	497,74	304,98	370,88	529,12	549,47	585,37	
22,0	129,38	126,60	165,06	247,22	310,12	352,90	460,16	504,31	310,31	376,82	539,07	559,79	596,71	
22,5	131,94	129,11	167,56	250,34	314,22	357,62	466,36	510,88	315,66	382,80	549,01	570,13	608,07	
23,0	134,50	131,60	170,05	253,47	318,18	362,33	472,56	517,45	320,99	388,77	558,96	580,44	619,43	
23,5	137,07	134,10	172,56	256,54	322,15	367,04	478,89	524,02	326,33	394,74	568,90	590,77	630,78	
24,0	139,62	136,61	175,06	259,67	326,24	371,75	485,09	530,60	331,66	400,68	578,82	601,08	642,15	
24,5	142,19	139,10	177,46	262,84	330,21	376,46	491,29	537,17	337,01	406,66	588,77	611,41	653,48	
25,0	144,75	141,51	179,96	265,98	334,18	381,18	497,61	543,74	342,34	412,61	598,70	621,72	664,84	
25,1 - 50	4,96	5,02	5,02	9,09	9,34	9,67	12,65	13,14	8,73	9,87	17,41	18,08	18,91	

(10) ACS NET is the ACS International Network in the Balkans in Albania, Bulgaria and Cyprus.

All the above prices are in € and include VAT (currently at 24%). Express shipments to and from international destinations (ACS World / Import Express) incur international freight fare, which is variable and, if modified, it is announced at the beginning of each month on the ACS website www.acscourier.gr.

International Services – Zones Schedule - Delivery Times ⁽¹¹⁾

Country	ZONE ⁽¹¹⁾	Delivery time ^{(12)*}	
		DOCUMENTS	PARCELS
ST. KITTS	5	4	4-5
AZERBAIJAN	5	3-4	3-4
EGYPT	5	1-2	2-3
ETHIOPIA	5	3-4	3-4
HAITI	5	3-4	3-4
IVORY COAST	5	4	4-5
ALBANIA	N	2	2-3
ALGERIA	5	3-4	4-5
AMERICAN SAMOA	5	3-5	4-6
ANGOLA	5	3-4	4-5
ANDORRA	2	3-4	4-5
ARGENTINA	5	2-3	3-4
ARMENIA	5	3-4	3-5
AUSTRALIA	5	2	2-4
AUSTRIA	1, A.	1	1
VANUATU	5	4	5
BELGIUM	1, A.	1	1
VENEZUELA	4	3	3-4
BERMUDA	4	3-4	3-5
VIETNAM	5	2-4	2-4
BOLIVIA	4	3-4	4-5
BOSNIA HERZOGOVINA	2	3-4	3-4
BULGARIA	N	2	2-3
BRAZIL	5	1-3	3-5
FRANCE	1, A.	1	1
GERMANY	1, A.	1	1
GEORGIA	5	3	3-4
GIBRALTAR	2	2-3	3-4
GAMBIA	5	4	4-5
GABON	5	3	3-4
GHANA	5	3-4	4-5
GUAM	5	3-4	4-5
GUADELOUPE	5	3-4	4-5
GUATEMALA	4	3	3-4
GUIANA	5	4	4-5
GUINEA	5	3-4	3-5
GREENLAND	5	4	4-5
GREENLAND	2	3	3-4
DENMARK	1, A.	1	1
DOMINICAN REP.	5	3	3-4
DOMINICA	5	4	4
EL SALVADOR	4	3-4	3-4
SWITZERLAND	2	1	1-2
ERITREA	5	4	4
ESTONIA	1, B	1	1
ZAMBIA	5	3	4
ZIMBABWE	5	3	4
UN. ARAB EMIRATES	5	2-3	3-4
UNITED KINGDOM	1, A	1	1
USA	4	1-2	1-3
JAPAN	5	3	3-4
INDIA	5	2-3	3-4
INDONESIA	5	2-3	3-4
JORDAN	5	2-3	3-4
IRAQ (BAGHDAD)	5	3-4	4-5
IRAN	5	2-3	3-4
IRELAND	1, B	1	1-2

Country	ZONE ⁽¹¹⁾	DELIVERY TIME ⁽¹²⁾	
		DOCUMENTS	PARCELS
ECUADOR	4	3	3-4
ICELAND	2	1-2	2-3
SPAIN	1, B	1	1
ISRAEL	5	2-3	2-4
ITALY	1, A.	1	1-2
KAZAKHSTAN	5	2-3	3-4
CAMEROON	5	3-4	4-5
CANADA	4	2-3	2-3
CANARY ISLANDS	5	3-4	4-5
QATAR	5	2-3	3-4
CENTRAL AFRICAN.	5	5	5-6
KENYA	5	3	3-4
CHINA	3	2-3	3-4
KIRIBATI	5	3	3-4
COLOMBIA	4	3	3-4
COMOROS	5	4	4-5
CONGO	5	3-4	4-5
CONGO REP. (ZAIRE)	5	3	4
KOREA REP (SOUTH).	5	2	3-4
KOREA, DPRK (NORTH)	5	3-4	3-4
KOSOVO	2	3	3-4
COSTA RICA	4	3-4	4-5
CUBA	4	5-6	5-6
KUWAIT	5	2-3	3-4
COOK ISLANDS	5	4	4-5
CROATIA	2	2-3	3-4
CYPRUS	N	1-2	1-2
KYRGYZSTAN	5	2-3	3-5
LAOS	5	3-4	3-4
LESOTHO	5	3	3-4
LATVIA	1, B	1	1
BELARUS	2	3-4	3-4
LEBANON	5	2-3	2-4
LIBERIA	5	3-4	4-5
LIBYA	5	3-4	3-4
LITHUANIA	1, B	1	1
LIECHTENSTEIN	2	2	2-3
LUXEMBOURG	1, A.	1	1
MADAGASCAR	5	3	3-4
MACAU	5	3-4	3-4
MALAYSIA	5	2-3	3-4
MALAWI	5	3-4	3-5
MALDIVES	5	3-4	3-5
MALI	5	3	3-4
MALTA	1, B	1	1
MOROCCO	5	2-3	2-4
MAURITIUS	5	3-4	3-5
MAURITANIA	5	3-4	3-4
MONTENEGRO	2	2-3	3-4
MEXICO	4	3	3-4
MICRONESIA	5	3-4	3-4
MONGOLIA	5	4	4-5
MOZAMBIQUE	5	3	3-4
MOLDOVA	2	2	2-3
MONACO	1	1	1
BANGLADESH	5	3-4	3-5
BARBADOS	5	3-4	4-5

Country	ZONE (11)	DELIVERY TIME ⁽¹²⁾	
		DOCUMENTS	PARCELS
BAHAMAS	5	3-4	4-5
BAHRAIN	5	2-3	2-3
BELIZE	5	4	8
BENIN	5	3-4	3-5
BOTSWANA	5	3-4	4-5
BURKINA FASO	5	4	4-5
BURUNDI	5	4	4-5
BHUTAN	5	4-5	4-5
BRUNEI	5	4	4-5
MYANMAR (BURMA)	5	4	4-5
NAMIBIA	5	3	4-5
NAURU	5	3-4	4-5
NEW ZEALAND	5	3-4	3-4
NEW CALEDONIA	5	3-4	3-5
NEPAL	5	3-4	3-5
NIGERIA	5	3-4	4-5
NICARAGUA	5	3-4	3-4
NORWAY	2	1	1-2
SOUTH AFRICA	5	2	2-4
NETHERLANDS	1, A.	1	1
NETHERLANDS ANTILLES	5	3-4	3-4
OMAN	5	2-4	3-4
HONDURAS	4	3-4	3-4
HUNGARY	1, B	1	1
UGANDA	5	3	4
UZBEKISTAN	5	2-4	3-4
UKRAINE	2	2	3-4
URUGUAY	4	3-4	3-4
PAKISTAN	5	2-3	3-4
PALESTINE	5	2-3	3-4
PALAU	5	3-4	3-4
PANAMA	4	2-3	3-4
PAPUA NEW GUINEA	5	3-4	4-5
PARAGUAY	4	3	3-4
VIRGIN ISLANDS (UK)	5	4-5	4-5
VIRGIN ISLANDS (USA)	5	3-4	4-5
PERU	4	2-3	3-4
POLAND	1, B	1	1-2
PORTUGAL	1, B	1	1
PUERTO RICO	4	3-4	3-4
REUNION ISLANDS	5	3-4	4-5
RWANDA	5	3	3-4

Country	ZONE (11)	DELIVERY TIME ⁽¹²⁾	
		DOCUMENTS	PARCELS
ROMANIA	1, A	1-2	1-3
RUSSIAN FEDERATION	2	2-3	2-4
SAN MARINO	5	2-3	2-4
SAO TOME & PRINCIPE	5	4-5	4-5
SAUDI ARABIA	5	2-3	2-3
SENEGAL	5	2-3	2-4
SERBIA	2	2-3	3-4
SEYCHELLES	5	3	3-4
SIERRA LEONE	5	3-4	4-5
SINGAPORE	5	3	2-3
SLOVAKIA	1, B	1	1-2
SLOVENIA	1, B	1	1-2
SOLOMON ISLANDS	5	3-4	4-5
SWAZILAND	5	4	3-5
SUDAN	5	2-3	3-4
SWEDEN	1, B	1	1
SURINAM	5	4	4-5
SRI LANKA	5	3	3-4
SYRIA	5	3	3-4
TAIWAN	5	2-3	3-4
THAILAND	5	3	3-4
TAHITI	5	4	4
TANZANIA	5	3-4	4-5
TAJIKISTAN	5	3-4	4-5
JAMAICA	4	3	3-4
DJIBOUTI	5	3-4	3-4
TONGA	5	4	4-5
TOGO	5	3-4	3-4
TURKEY	2	1-2	1-3
TURKMENISTAN	5	3-4	3-4
TURKS & CAICOS	5	4-5	4-5
TRINIDAD & TOBAGO	5	4	4-5
CHAD	5	4	5
CZECH REPUBLIC	1, A.	1	1
TUNISIA	5	2-3	2-4
YEMEN	5	3-4	4
FYROM	2	2-3	3-4
PHILIPPINES	5	2-3	3-4
FINLAND	1, B	1	1
FIJI	5	4	4-5
CHILE	4	2-3	3-4
HONG KONG	5	2-3	2-4

Additional International Services	Charge
Guaranteed delivery	50.00€
Immediate delivery to Difficult-to-Access areas of Cyprus ⁽¹³⁾	36.90€
Delivery on Public Holidays	upon agreement with the International Department

(11) **Zone N**: ACS Net Express (Albania, Bulgaria, Cyprus), **Zone A**: ACS Europe 5 delivery within 2-5 business days (EU) **Zone B**: ACS Europe 5 delivery within 4-8 business days (EU), Zone 1-5: ACS World / Import Express (to/ from the rest of the world)

(12) Delivery times listed on the table do not apply to zones A & B. See Clarifications & Explanations, No. 14, 15.

(13) It concerns delivery on the same day (if feasible) or the day following the arrival of the consignment in Cyprus. See Clarifications & Explanations, No14.

Note: The provision of additional services varies according to the destination and service and therefore such services are provided only upon agreement with the ACS International Department. The above listed charges for additional international services do not include VAT (currently at 24%).

Consignment Insurance

1. Default Consignment Insurance (Basic)

Any consignment carried by ACS and not included in the prohibited items for transportation is automatically insured for loss or destruction as follows:

- For customers who pay the basic prices of the official ACS SA price list in cash, up to €70 for envelopes and up to €400 for parcels.
- For customers who have entered into special agreements for the carriage of a large number of postal items and/or for the provision of postal services for long periods of time and who are subject to special lower prices in relation to the basic prices for such services and/or credit for the provision of services through password use, the specific terms and agreements provided for into such contracts will apply, or up to €70 for envelopes and up to €220 for packages.
- Regarding the "ACS EU Economy" and "ACS Cyprus (EC) Economy" Services each consignment is automatically insured for loss or destruction up to the amount of €200 and €100 respectively.

2. Additional Consignment Insurance (Full)

Charges for consignments (items only) requested to be insured are subject to the following insurance premiums:

Value of Shipped Items	Domestic Premium & ACS NET	International Premium
up to €600	€3,60	
Up to €1,000	€6,00	
up to €1,500	€9,00	
up to €3,000	€18,00	1% on the Insured Value
Over €3,000	Upon agreement with ACS	

3. Domestic Freight Insurance (Business)

Business Insurance is available for customers with a large number of freight shipments (at least 100 shipments/ month), by signing a special contract which provides for a lower premium and coverage limits, according to the following table:

Category/Type of Goods	Premium (%)	Maximum Coverage (€) Limit(€)/Shipment	Maximum Coverage (€) Limit(€)/ Customer	Deductible (€) / Shipment
Mobile phones	0,25%	€500	€30.000	--
Other Electronic Merchandise	0,35%	€5.000	€50.000	--
Prepaid Calling Cards	0,065%	€5.000	€50.000	€500
Other Goods (clothes, furniture, etc)	0,10%	€800	€10.000	€150

Note: If Additional Insurance (Full) or Business Insurance is requested, Default Insurance does not apply and customers must pay the extra premium fee.

Volume Billing

The charge for each shipment depends on the combination of size and weight (IATA International Air Transport Association's volumetric system). If the volumetric weight of the shipment is greater than its actual weight (such as in the case of light although bulky items), then the charge is based on the volumetric weight and is calculated by multiplying the three dimensions of the parcel and dividing by 5,000.

$$\text{Volumetric weight (in kg)} = \frac{(\text{length}) \times (\text{width}) \times (\text{height}) \text{ in cm}}{5,000}$$

Regarding the "ACS EU Economy" and "ACS Cyprus (EC) Economy" Services the volumetric weight is calculated by multiplying the three dimensions of the parcel in centimeters (cm) and dividing by 3,000.

Clarifications & Explanations

1. To customers who assign to us over 10 consignments per month, we offer discounts according to the number of consignments, as well as monthly invoicing and payment for the services provided. For more information please contact the ACS local store.
2. Network City means every city within Greece where ACS maintains a service point (store), as indicated in the current ACS information pamphlet.
3. With regard to courier services, charges and delivery times vary according to the geographical location of the collection point and the delivery point. The categories of geographical classification are as follows:

3.1 Within the City- regards consignment collection, transportation and delivery within the same Network City. Specifically as regards the Prefectures of Attica & Thessaloniki any consignment which is collected and delivered within the Prefecture of Attica or within the Prefecture of Thessaloniki, is considered as a consignment Within the City, with the exception of any Difficult to Access Areas. This applies only to the Prefectures of Attica and Thessaloniki.

3.2 Within the Region- Regards consignment collection, transportation and delivery within the same Region. Region is defined as the group of Prefectures and cities of Greece as indicated in the following table:

REGIONS	PREFECTURES
Central Greece	Viotia, Evia, Evrytania, Karditsa, Larissa, Trikala, Fthiotida, Fokida, Magnesia and the Sporades islands.
West Greece	Aitolokarnania, Arta, Thesprotia, Ioannina, Preveza, Lefkada, Corfu and Paxi Islands.
Northern Greece	Grevena, Drama, Evros, Imathia, Kavala, Kastoria, Kilkis, Kozani, Xanthi, Pella, Pieria, Rodopi, Serres, Halkidiki, Florina.
Peloponnese	Argolida, Arkadia, Achaia, Zakynthos, Ilia, Korinthia, Lakonia, Messinia, Cephalonia and Ithaca.
Crete	Heraklion, Lassithi, Rethymno, Chania.

3.3 Land Destinations - Regards consignment collection, transportation and delivery to Land Destinations in the ACS network, within Greece, excluding the islands.

3.4 Island Destinations - Regards consignment collection, transportation and delivery to Island Destinations in the ACS network, within Greece (islands).

3.5 Difficult to access areas are areas outside the city limits of the main cities in the ACS Network. More information is available on the ACS website (www.acscourier.gr) or at the local ACS stores. Shipments to difficult to access areas are subject to surcharge due to mileage and difficulty to access.

- The pricing policy which applies to Difficult to access areas denoted by the letters DA, is that of the D2D service as it is charged according to the destination, even for P2P shipments, without any further charge, whereas the delivery time is the same as the delivery time of Difficult to access areas (DA).

3.6 Specifically for consignments regarding tenders, delivery times and conditions for their validity are those described on the official price list of the company plus one working day and prevail over any other specific agreement with the sender.

4. The regular opening hours of ACS network stores are from Monday to Friday from 08:00 until 20:00, and from 09:00 until 15:00 on Saturdays, excluding local, national and public holidays. These opening hours also apply to third-party affiliated networks (ACS Smart Points & ACS Kiosk Xpress). Opening hours may vary according to location. More information is available on the ACS website www.acscourier.gr and/or at local stores.

5. Morning Delivery Service and Delivery Within a Preferred 2-hour Frame Service do not apply to shipment of parcels having more than 5.25kg of actual or dimensional weight. These services only apply to addresses-destinations within the City Limits of the city in which the Delivery store is located and do not apply to Difficult to Access or Remote Areas. The regular starting times for deliveries by the Stores are available on the ACS website www.acscourier.gr. The selection of the service is performed under the responsibility of the customer/sender (and not under ACS responsibility) for cases where the above conditions are not met.

6. The regular hours for the Same Day Delivery Service are 08:00 to 20:00, Monday to Friday & 09:00 to 15:00 on Saturday.

7. The Geographical Zone limits regarding Same Day Services are described in the following table:

ZONES	ATTICA	THESSALONIKI
Zone A	Restricted Driving Zone - Athens "Ring"	Center (3 Septemvriou, Agiou Dimitriou, Olympiados, Hephaestionos, Agiou Dimitriou, Lagada, 26 Octovriou, up to & including the Court House), East & North. Western suburbs.
Zone B	City Limits	Outside the regional road (Kalochori, Industrial Area of Thessaloniki, Ionia, Oreokastro, Efkarpia, Panorama, Thermi, Airport, East and North Western suburbs).
Zone C	Aspropyrgos - Acharnai - Elefsina - Fyli - Thrakomakedones - Varybobi - Kryoneri - Anixi - Ag. Stefanos - Dionysos - Stavros - Spata - Peania - Gl. Nera - Markopoulo - Varkiza - Vari.	Rest of the prefecture of Thessaloniki.
Zone D	Rest of the prefecture of Attica.	-

For shipments from one zone to another within the zone limits, the higher zone charge will apply.

8. The hours for placing phone orders for Same Day Delivery service within Attica are from 09:00 to 18:00 for Zone A, until 17:00 for Zone B and until 15:00 for Zone C.

9. Hours for placing phone orders for Same Day Delivery in Thessaloniki are from 08:00 to 18:00 for Zone A and until 17:00 for Zone B.

10. Delivery time for Same Day Delivery Within the City starts from the time the phone order is placed by the customer.

11. Regarding Same Day Delivery from one ACS Network City to another, the phone order must be placed from 08:00 until 14:00 within the same day, depending on the destination. Before placing such an order, please contact the local ACS store for information regarding the availability of this service.

12. Regarding same day deliveries, where the shipped item's dimensions exceed 35cm X 30cm X 25cm, or where the actual weight of the consignment exceeds 6kg, items are required to be shipped by car, at an additional charge. If the charge is calculated on the basis of the weight, the heavier between the volumetric and the actual weight is taken into account. The charge is determined as follows:

12.1. Regarding consignments weighing up to 6kg the charge is the same as that of the 2 kg shipment by destination zone, plus the surcharge for the extra kilograms beyond the two kilograms. 12.2. For consignments weighing over 6 kg, the charge is the same as that of the 2kg shipment by destination zone, plus the additional service charge for parcel shipment by automobile, plus the additional service Surcharge for the extra kilogram for consignments weighing over 20 kg. 12.3. Car use is mandatory for same day shipment to and from and within Zone C of the Prefecture of Thessaloniki.

13. The charges prescribed in the price list for Same Day shipments are subject to the corresponding surcharges provided for in the Basic Price List, when using additional services (such as Cash on Delivery, Delivery on Saturday, etc.).

14. The "ACS Europe 5" and "ACS World Express / World Import Express", "EU & EC Economy" international services are provided in collaboration with GLS and other well-known international companies. The deliveries and the delivery time to foreign countries pertain mainly to deliveries within the main cities and at the address of the recipient. In the case of deliveries to locations outside cities or remote areas/destinations in foreign countries, and in the event of inaccuracy of the address provided, the time and method of delivery for such consignments may be modified in accordance with the delivery criteria of the courier companies involved or of their representatives. Such deliveries may be made either at the nearest point of service of the collaborating courier company or the ACS representative, as the case may be, or be made at their own discretion in accordance with the procedures followed in that area (in cooperation with another collaborating courier company or global postal service provider of the country concerned). With regard to shipments to remote and/or difficult to access Areas in Cyprus (DA1, DA2, DA3) delivery time is extended by an extra 1 to 5 working days. The Postal Codes of those areas are listed on the ACS website. If the customer needs a faster delivery, he may, upon request, choose an additional direct delivery service in the Cyprus areas which are difficult to access (on the same or next day of arrival in Cyprus depending on the time of arrival) at an additional charge.

15. ACS will make every reasonable effort to deliver consignments in accordance with its schedule and the regular delivery schedules. However, in the event that the prescribed delivery times are surpassed, ACS's liability will be strictly limited to the amounts specified in the General Terms and Conditions of Transportation. All delivery times pertain to working days, from the date of departure from Attica and are calculated from that day until the first delivery attempt to the address of the recipient. Departure from Attica means that consignments ready to be delivered are collected in Attica:

- no later than 18:00 for Domestic Courier Services regarding envelopes,
- no later than 16:00 for Domestic Courier Services regarding Parcels, ACS Kiosk Express Service & ACS Smart Points
- no later than 13:00 for International Services.

For shipments collected from the rest of Greece, times are increased depending on the time needed for transportation from the point of collection to the point of arrival in Attica, which is usually proportional to the time of delivery from Attica to said point. Consignments collected after the aforementioned hours and/or when the means of transport has left the store (depending on the point and time of collection) and/or their weight (volumetric or actual) exceeds 2 kg, may depart on the next working day. Any technical problem outside opening hours of the ACS affiliated points of service may alter the delivery time of shipment from these points.

16. Bottle I, II & IV packages consist of a special combination of interior and exterior packaging and are suitable only for the delivery of standard and tightly sealed bottles weighing up to 1,50 kg each (corresponding to a net content of 750 ml); and of a base diameter of 63 mm to 83 mm and a height of 300 mm to 335 mm, and with a bottle top diameter of 25 mm to 30 mm. The total weight of the consignment must not exceed 2.0 kg for Bottle I, 6.0 kg for Bottle II, 10.0 kg for Bottle IV, including packaging. The additional Packaging Service regards the provision by ACS of standardized exterior packaging (Box) or Envelope or plastic bag (pack) of various sizes to the customer who is responsible for the interior packaging (regarding Boxes) of the shipped items and the durability of the whole package (regarding Packs and Envelopes) and the final completed assembly and the appropriate interior and overall packaging, as per the limitations of the standard packaging, taking into account that consignments are loaded along with other consignments and therefore may be subject to multiple uploads depending on their destination.

17. Working days are Monday to Friday, except for national and local holidays. Day means the entire day from 00:01 to 23:59, while collection and delivery usually take place during the opening hours of local stores.

18. ACS or the affiliated network which operates/collects/delivers on ACS's behalf, reserves the right to request and the customer is obliged to show identification upon delivery of the consignments made at the ACS Networks stores. As a general rule applying to the courier service, the recipient states his name and surname, however his identification details are not verified, unless otherwise agreed in writing or the consignment is subject to different treatment under the relevant additional service or subject to the aforementioned case (delivery at an ACS store).

19. In the event that a consignment exceeds a weight limit, the next weight level is taken into account for the calculation of the charge, namely it is rounded up. For domestic services weight is rounded up to the next 1 kilogram and for international services to the next 1/2 kilogram.

20. Consignments are accompanied by an Express Delivery Voucher (EDV) which may also be entitled Shipping Voucher, Collection/Delivery Voucher, POD Voucher, ACS Connect, AWB, or bear no title at all.

21. The charging of Express Courier services may be made in cash or on credit, whether to the sender or the recipient or the principal (charging to the principal applies only to customers on credit). Bank cards may be used for payment of transportation services, additional courier services, as well as for Cash on Delivery shipments and the payment of invoices of customers on credit.

22. Deliveries are normally made to the recipient's address, but can also be made at an ACS network store or at a third-

party affiliated point of service/network contracted with ACS or any other address upon redirection request. Changes in the delivery point may be made upon request of the sender or the recipient.

23. The Company's liability for shipped documents or items via Courier Services ceases at the time of delivery of the document or item to the recipient, which is evidenced by the recipient's signature. The recipient's signature may be affixed on the collection/ delivery voucher or electronically, on the PDA or a third-party computerized system (computer, multipurpose touchscreen, etc.). Moreover, instead of obtaining the recipient's signature, delivery can be made through the use of the special PIN code sent by ACS to the recipient, as per the recipient's contact details provided by the sender (mobile phone number or e-mail address) upon initiation/during the course of the shipment. The use of the PIN code serves as a signature. Upon delivery of the consignment and obtaining the signature, the corresponding delivery details (time, date and recipient's name) are also recorded.

24. The detailed description, terms and clarifications regarding the ACS Smart Point and ACS Economy EC & ACS Economy EU services are provided in the corresponding price lists posted on the ACS website.

25. The Courier and Transportation services and charges referred to herein are subject to the ACS General Terms and Conditions of Transportation and the Charter of Obligations to Consumers (COC), which are available on the ACS website www.acscourier.gr.

26. This price list and these clarifications also apply to Transportation services (consignments weighing over 35kg).

27. This price list includes VAT, where indicated (currently at 24%). In the event of change in VAT, prices will also be adjusted according to the applicable VAT.

This pricelist is valid as of 26/03/2018.

This is part of the official ACS pricelist for Courier and Transportation Services. The current pricelist is published on the company's website www.acscourier.gr. ACS may modify the details of this document without prior notice in accordance with the applicable legal provisions.

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About ACS

ACS ... means COURIER

By offering for more than 35 years comprehensive, reliable, affordable and quality services to businesses and households throughout the country to meet their urgent postal needs, ACS has undoubtedly linked its name to Courier service in Greece.

- **ACS Courier has been operating in the Greek market since 1981** and is the leading company in the field of courier services for documents, small packages and parcels shipping in Greece and abroad. Having as its main objective the provision of quality services at competitive prices, ACS has gained the trust of its customers and has become the most preferred and the largest Greek company in the courier market, as:
- **It has the largest independent courier network** in Greece, Cyprus, Albania and Bulgaria, with over 600 service points covering the daily communication needs of hundreds of thousands of businesses and individuals in 200 countries around the world, with speed, safety and reliability.
- **It employs 3,000 skilled employees** and has the most complete organization and expertise in the domestic courier market in Greece, and it is certified by ISO 9001 (for Courier and Postal Services, and Transportation of Biological Substances Services) and ISO 14001 (for the Environmental Management of Courier and Postal Services).
- **It carries out more than 50,000,000 shipments annually** (through all its postal services, ACS Courier and ACS Post) serving 15,000 destinations, from 10 sorting/transit Hubs throughout the country and through over 80 daily scheduled combined transportation routes (road, sea, air).
- **It has the finest and most modern infrastructure** in IT equipment, while being a leading courier company with automatic sorting systems and online-real-time shipment tracking and locating systems, immediate delivery data fetching systems via PDA (ACS Mobile), automated electronic systems for handling Cash-On-Delivery payments and Fleet Management System.
- **It holds a Special & National General License** for the provision of postal services in the Greek market.
- **It cooperates with international** courier services networks as their agent for shipments within Greece and also abroad for shipments around the world.
- **It is a prominent member** of the dynamic Quest Group of Companies.

Other Services For Individuals

ACS Member ... means to enjoy unique privileges.

Membership card for all ACS stores customers who wish to benefit from the frequent use of ACS services. By showing their card, Members earn **unique discounts, free sms/e-mail updates** on the delivery of their consignment and exclusive privileges regarding the speed of service and online information on all their shipments through www.acscourier.gr.

Now your ACS Member membership card offers:

- New **discounts* of more than 50%** for shipments up to 3kg, from all ACS stores, or even Door to Door!
- Free of charge sms/e-mail information update on the delivery of your consignment!
- Fast service, without long waits.
- For direct information on all your shipments visit www.acscourier.gr
- Print your own receipts through the ACS site by logging in to your personal member account.

Number of monthly shipments (up to 3kg)	Discount (%) with ACS Member Card	
	Domestic Shipments	International Shipments
1 st	-10%	-5%
2 nd	-20%	-5%
3 rd	-30%	-5%
4 th	-40%	-5%
5 th - 10 th	-50%	-5%
>10	-60%	-5%

** The above discounts based on the number of shipments are offered for shipments of up to 3kg paid in cash by members displaying the ACS Member card at either the ACS stores or at the customer's premises. Discounts refer to charges listed in the official ACS Price List for Point-to-Point, Point-to-Door, Door-to-Door and ACS Combo Express Envelope courier services, and cannot be combined with the e-shipping service and are valid for a limited period of time, until recalled by ACS. The discount rates listed apply to members of ACS Member at the time of issuance of this price list and may be subject to change at any time by ACS irrespective of this price list, pursuant to any current offer which applies to the ACS member customers.*

The ACS Member card is available for free in all ACS stores!

ACS Financial Services ... means everything in electronic money collection and money transfer via courier

Bills	DEI (Public Power Corporation)	EYDAP (Athens Water Supply & Sewerage Company)	VODAFONE	COSMOTE	WIND
Service Fee*	1€	1 €	1 €	1 €	1€

* includes VAT (currently 24%).

- **ACS Bill Payments: New Electronic Bill Payment Service.**

Now you can pay the bills for third-party services at the ACS stores in the easiest and fastest way as your bill is settled in less than 1 minute via online connection with your service provider (who is notified of such payment within the same working day). In this way the ACS Bill Payments service offers you: **speed & reliability** (via electronic transaction), **immediate service** (no waiting and no delay in queues, extended store opening hours) as well as **low transaction costs**. In its initial phase, this service can be used for payment of electricity bills (**DEI**), water supply (**EYDAP**) and telephone bills (**Vodafone, Cosmote, WIND**), however we plan to integrate the payment of further bills for third-party services in the future.

- **ACS Money Transfer: Electronic Courier Money Transfer** ACS stores, in cooperation with MoneyGram®, enable you to send money directly to your loved ones in more than 200 countries worldwide, facilitating money transfer worldwide without a bank account or a credit card in just 3 minutes. The safe transfer of money is performed through an integrated electronic system which connects all MoneyGram® Network partners (more than 200,000 stores) and ensures the timely delivery of your money.

- **ACS Prepaid Cards: Prepaid Telephone card sales service and prepaid Paysafe credit card.** ACS stores enable you to buy prepaid telephone cards from almost all telephony providers as well as prepaid paysafe credit cards easily and quickly in less than 1 minute.

ACS Web Services ... means everything through your PC.

ACS eTracking: Online tracking of shipments via the newly redesigned ACS site (www.acscourier.gr) which allows you to track each consignment using the **Track and Trace** tool or by **logging in** to the ACS subscribed users page for more detailed real-time information (online monitoring of the billing card, updating or correcting the user profile, and detailed invoice printing by the Customer-user). You may also use the specially configured application in order to search for consignments or the closest ACS store on your mobile phone (**Mobile Site**).

ACS e-Shipping. This service enables you to order a courier pick-up online, while earning big discounts and free update information via sms and e-mail.

ACS Web Business Tools. Innovative tools which completely automate the interconnection of online stores with ACS, with multiple benefits for e-shops and their customers.

ACS Connect. Innovative program for on-line shipment and management of all company shipments from the Customer's computer, which allows users to track the progress and history of each shipment.